

Report of:	Tony Parkinson, Chief Executive Andy Preston, Elected Mayor
Submitted to:	Executive - 29 September 2020
Subject:	Update on progress relating to the revised delivery plan for Locality Working following Covid-19

Summary

Proposed decision(s)
<ol style="list-style-type: none"> 1. That Executive note the progress made and consider the proposed location for the two Locality Working hubs. 2. Approve that the additional costs of locality working outlined in this report be added to the MTFP.

Report for:	Key decision:	Confidential:	Is the report urgent? ¹
Decision	No	No	No

Contribution to delivery of the 2018-22 Strategic Plan		
Business Imperatives	Physical Regeneration	Social Regeneration
The approach will provide an opportunity to improve service delivery by strengthening a collaborative approach and removing duplication across services. The approach will have a focus on meeting legal and governance requirements.	The approach will align with the physical regeneration prospectus and support its delivery. The new model will also provide a focus on a 'neighbourhood' working with key partners to improve housing standards and other physical assets within the area.	The approach has a significant contribution to make to Empower, our social regeneration strategy. The new model will also provide a focus on a 'neighbourhood' working with local communities and key partners.

Ward(s) affected
Newport and North Ormesby in the Pilot phase

What is the purpose of this report?

1. The purpose of this report is to update Executive on the implementation of the locality working programme and seek approval for the location of the multi-agency hubs within the pilot areas.

Why does this report require a Member decision?

2. Executive Member approval is required as the initial plan was subject to Executive approval.

Background

3. In July 2020, the Executive approved an amended delivery plan for Phases 2 and 3 that was proposed as a result of the impact of COVID-19.

3. Update on progress

The Locality Working Programme	Revised Delivery Date	Update on Progress
Community Asset Mapping	31/07/2020	<ul style="list-style-type: none"> • Asset map has been developed and is live on a GIS based system. This is a living document and will be regularly reviewed and updated by partners within the Design and Implementation Group.
Operating Model for Locality Working - Referral Pathways/Access to information work	21/08/2020	<ul style="list-style-type: none"> • Operating model agreed by the Design and Implementation Group. • Action plans are being developed relating to community priorities and leads are being identified. • ISA developed and agreed by Information Governance leads
Phase 2 – Individual and Family Support (in both pilot areas, Newport and North Ormesby, relative to the needs of the neighbourhood i.e. LAC will be a specific focus in North Ormesby and Asylum Cohesion and early intervention family support will be a key focus in Newport)	31/08/2020	<ul style="list-style-type: none"> • Once permanent location is agreed for Newport we can progress this phase. • Temporary base established in Newport Hub • North Ormesby Hub is the proposed permanent base for that locality. • Both localities have started their phased reintroduction to office based work utilising the above locality hubs starting in September.
Phase 3 – Partnership involvement (relative to the needs of the neighbourhood)	31/08/2020	<ul style="list-style-type: none"> • Virtual multi-agency operational meetings now taking place every Wednesday and Thursday • Partners (i.e. Police and Fire) also part of the phased reintroduction to office based work utilising the above locality hubs starting in September

5. Locations for multi-agency locality working locations in North Ormesby and Newport have been identified and a final options appraisal is now complete. Attached as **Appendix A**

- 5.1 The preferred location for the Newport ward is Option 1 which is the Co-operative Building on Linthorpe Road. This is due to the following reasons:
- Great location on the border of the Locality
 - Building is already used as office space
 - Building has some IT infrastructure in place
 - Addition of 5 secure parking bays at no extra charge
 - Property will be newly refurbished (blinds, carpet and décor)
 - Open plan set up
 - Ability to alter existing walls where required
 - Ability to reserve, at no extra cost, space adjacent to office suite to allow for future expansion if needed
 - Building is accessible 24/7
 - Building can accommodate members of the public visiting the location
- 5.2 The annual cost of this building is £30,000 per year. This has been assessed as good value for money by the Councils evaluation and estates team.
- 5.3 The proposed location for the North Ormesby ward is North Ormesby Hub on the 1st floor above the boxing gym. The dance group that previously used the space have been supported to find alternative accommodation and the organisation that utilises a small portion of the proposed space for office work have been offered an alternative location within the hub.
6. Referral paths ways are now understood and this has shaped the locality working operating model. The locality hub will not replace existing 'front doors' but will enhance the way partners and the community interact with each other to help everyone take joint ownership of the place and the underlying issues that cause the problems that impact most on the people that live there.
7. A performance management framework for each locality has been developed using the demand analysis and consultation results as a guide so that we focus on the issues that are causing the most issues within each area and addressing the priorities identified by local residents. The Design and Implementation Groups have now finalised them with the Neighbourhood Managers so that the benefits of locality working can be understood.

8.0 Recommendations

That the Executive agree:

- a) The proposed location of Co-operative Building on Linthorpe Road as outlined above for the Newport Ward.
- b) The proposed location of North Ormesby Hub as outlined above for the North Ormesby Ward.
- c) The budget requirement for locality working of £57,000 is added to the MTFP as set out

What decision(s) are being asked for?

9.0. That the locations are agreed and the budget is added to the MTFP as set out in this report at point 14.

Why is this being recommended?

10.0. Approving the recommendations will allow the programme to deliver on the aspirations of locality working.

Other potential decisions and why these have not been recommended

11.0. No other options have been considered.

Impact(s) of recommended decision(s)

12.0 Implementing the recommendations for this report will result in:

- a) A multi-faceted team that will work in the best interests of the people and place and not the departments or organisations that provide services
- b) A more collaborative model of support that reduces duplication and delivers an improved experience with positive outcomes.

Legal

13. There is no statutory requirement to consult in relation to these proposals.

Financial

14. The cost of relocating the teams to the new Locality and annual budget needed for the 2 year pilot is set out below:

Annual Budget needed for Locality Working Year 1		Annual Budget needed for Locality Working Year 2	
Staff - Newport Neighbourhood Manager	£25,000.00	Staff - Newport Neighbourhood Manager	£25,000.00
Rent – Newport	£32,000.00	Rent – Newport	£32,000.00
Total Year 1	57,000		
		Total Year 2	57,000

Policy Framework

15. Approval of the recommendations will not affect any part of the Council's Policy Framework.

Equality and Diversity

16. An Equality Impact Assessment has been completed and was submitted with the October report.

Actions to be taken to implement the decision(s)

17. Locality working premises will be initiated.

Background papers

Body	Report title	Date
Executive, MBC	Place Based Approach	8 th October 2019
Executive, MBC	Update Locality Working – Pilot in Newport and North Ormesby Wards	18 th February 2020
Executive, MBC	Revised Delivery Plan for Locality Working following Covid-19	July 2020

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Appendix 1

Description of phase	Expected delivery date	Status
<p>Phase 1 – Implement Enforcement and Environment phase</p>	<p>January 2020</p>	<p>COMPLETED – However BAU has been impacted by COVID-19 response.</p> <p>In both pilot areas (Newport and North Ormesby). The community safety team and the environment team are working from the 2 community hubs and regular briefings take place to ensure shared delivery.</p> <p>All Community Hubs closed and staff from both community safety and area care have been diverted to deal with the response to COVID-19.</p>
<p>Demand Modelling for Phase 2 & 3</p>	<p>February 2020</p>	<p>COMPLETED</p>
<p>Resource Allocation for Phase 2 & 3</p>	<p>February 2020</p>	<p>COMPLETED</p>
<p>A location option appraisal - A number of possible locations are being considered in each locality and the option appraisal will be taken to the Programme Board for a decision on the most appropriate building that meets the operational needs of the services that will be based there.</p>	<p>28th February 2020.</p>	<p>Delayed</p>
<p>Referral Pathways</p>	<p>31st March 2020</p>	<p>Delayed</p>
<p>Link and involvement of commissioned services</p>	<p>31st March 2020</p>	<p>COMPLETED</p>
<p>The community asset mapping exercise will involve key residents, community groups, statutory partners, voluntary sector, and service providers. It will map out the following:</p> <ul style="list-style-type: none"> • Physical assets i.e. key buildings and places within the locality that are important to the community. • People assets i.e. influential people with the locality that are actively involved in the community. • Services provided in each locality 	<p>31st March 2020</p> <p>31st March 2020</p> <p>31st March 2020</p>	<p>Delayed</p>

<p>This mapping will identify what is currently there, where there may be overlap and also highlight any gaps in service provision.</p>		
<p>Phase 2: Initiate Individual and Family Support phase</p> <p>In both pilot areas (Newport and North Ormesby) Relative to the needs of the neighbourhood i.e. LAC will be a specific focus in North Ormesby and Asylum, Cohesion and early intervention family support will be a key focus in Newport. The proposed staffing is set out in section 7 and it will be implemented once the location has been agreed.</p>	<p>30th April 2020</p>	<p>Delayed</p>
<p>Phase 3: Initiate Partnership Involvement phase</p> <p>Relative to the needs of the neighbourhood. This is being developed and over the coming months.</p>	<p>30th April 2020</p>	<p>Delayed</p>