

**Prospect Surgery Care Quality Commission (CQC) Inspection
Briefing Note for Middlesbrough Health Scrutiny Committee
8th February 2022**

1. Purpose

The purpose of this briefing note is to update the Middlesbrough Health Scrutiny Committee on the progress of Prospect Surgery in relation to the special measures being placed on them by the Care Quality Commission (CQC) following an announced focused inspection in July 2021 (report published in September 2021) and a further announced inspection in November 2021 (report published December 2021) where the practice was rated as overall inadequate.

Following attendance at the Health Scrutiny Committee in October, a three month follow up was requested by members to provide a brief update on the progress against actions identified by the CQC.

2. Inspection Summary

As the committee will be aware from previous correspondence, the inspection focused on the areas of 'safe', 'effective' and 'well-led' which have been rated as inadequate, along with all population groups. Areas of 'caring' and 'responsive' were not inspected at this time.

There were two breaches of regulations and enforcement action has been taken by the CQC, requesting evidence from the practice that they are compliant with Regulation 12 (safe care and treatment) and Regulation 17 (good governance) by 1st October 2021 and 6th December 2021 respectively.

3. Progress to Date

Meetings have been held between NHS England (NHSE), Tees Valley CCG and the practice to ensure relevant actions are being taken to address the concerns raised by CQC. The practice is working extremely hard to remedy all the issues, and have the support of the CCG, Cleveland LMC, the GP Federation (ELM Alliance) and Central Middlesbrough Primary Care Network (PCN).

The practice has continued to provide evidence which is documented in the form of a comprehensive action plan in response to the concerns outlined by CQC with regards to the Regulation 12 and 17 breaches and will ensure the information is submitted to CQC by the required deadline.

CQC undertook an announced unrated review of the practice on 18th November 2021, to follow up on information relating to the Regulation 12 breach and found that most risks identified in the last inspection had been acted upon. There were still a few areas that the Practice were encouraged to focus upon but significant improvements had been made. A link to the published report can be found here:

[GP - 1-549668039 Prospect Surgery \(17/12/2021\) INS2-11645481711 \(cqc.org.uk\)](https://www.cqc.org.uk/publications/1-549668039-Prospect-Surgery-(17/12/2021)-INS2-11645481711)

The practice understands if insufficient improvements have been made CQC may take further action in line with their enforcement procedures.

The CCG will continue to work with and support the practice and is hopeful of a positive outcome when they are next inspected.

END