

# Environment and Community Services Overview

## Place Scrutiny Panel

29<sup>th</sup> July 2024

**Marion Walker: Head of Neighbourhoods**

On behalf of Geoff Field, Director of Environment and  
Community Services



# Deliver services and policies that meet the Council's Strategic Vision.

*The Council's vision for Middlesbrough is a thriving, healthier, safer and more ambitious place where people want to live, work, invest, and visit. We will support our residents to live fulfilling lives, to ensure that our communities thrive.*

# Environment and Community Services

- Neighborhoods, including Environment Services
- Highways and Infrastructure
- Public Protection
- North East Regional Migration Partnership

# Neighbourhood Services

- **Waste services and recycling:** Domestic refuse, recycling and garden waste collections, collection of household bulky waste, waste disposal contract. Pest control.
- **Area care:** Green strategy, play areas, alley cleansing, grounds maintenance and animals and needles, street, trees and arboriculture, burials, parks maintenance.
- **School Catering:** Supporting 25 primary schools to provide healthy, nutritious meals
- **Libraries and Hubs:** 9 hubs/libraries and 2 self service locations

# Neighbourhood Services

- **Community Safety Partnership:** Statutory body looking at strategic oversight of multi-agency approach to reducing crime and ASB
- **Neighborhood Safety:** Wardens, partnership working, CCTV, enforcement, support and referrals.
- **Flying Squad:** dealing with fly tipping and education people of the consequences
- **Volunteering:** Staff volunteering day, supporting community volunteers and people who want to volunteer to work for the LA, linking in with 50 futures

# Neighbourhood Services

- **Partnership working and community development:** Building resilience, doing 'with' and not 'to' communities
- **Cohesion and Migration:** Supporting refugees and asylum seekers. Helping them to understand British values
- **Bereavement Services:** Crematorium and cemeteries
- **Parks:** Maintenance and support to events
- **Coulby Farm:** supporting animals and providing an excellent facility to the community.

# Highways and Infrastructure

- **Strategic Highways planning:** Sustainable transport, road safety, parking services, traffic management (signs, lines and traffic calming), Highways development control (New developments and traffic modelling)
- **Integrated Transport Unit:** Home to school transport service (SEND transport, and low income transport,) ASC transport and CSC transport.

# Highways and Infrastructure

- **Highway engineers:** Bridges and Structures, Highway Maintenance, vehicle crossings, highway inspections and intervention, flooding issues, beck maintenance, highway emergency response, winter maintenance (includes gritting and snow clearance), Street Lighting.
- **Fleet services:** Vehicle and machinery repairs, MOTs, car hire, servicing of Middlesbrough Council vehicles, fuel



# Public Protection

- **Trading Standards:** Selling unsafe or dangerous items, fakes, pressuring people into buying something, scamming, carrying out poor quality or dangerous work (i.e. builders), selling restricted items (alcohol or cigarettes) to people who look underage without asking for ID.
- **Environmental Health:** Inspecting food premises, noise nuisance, contaminated land.
- **Empty Properties:** Open for access, contamination, cleanliness.
- **Air and noise Quality:** investigations into complaints

# Public Protection

- **Selective Landlord Licencing:** Schemes throughout Middlesbrough (North Ormesby, Newport)
- **Licensing:** Alcohol and entertainment, taxi's, charitable collections, betting shops and amusement centres, street and market trading and scrap metal dealers.
- **Gambling Policy**

# Property and Commercial Services

- **Transporter Bridge**
- **Metz Bridge Travellers Site:** Support to residents, rent collections
- **Council Buildings:** Cleaning and security

# Priorities

- Support and enhance Council's transformation program.
- Introduce and develop neighborhood working.
- Community safety plan and partnership implementation.
- Increase cleanliness of the town and its physical environment.
- Develop and implement green strategy.
- Tender for main waste disposal for post 2025/26.
- Reduce environmental crime.
- Reduce crime and antisocial behavior.
- Maintain a robust approach with regard to trading standards.

# Priorities

- Improve A66 through Middleborough.
- Highways investment to improve roads.
- Library development.
- Bridge investment.
- Building cleaning, caretaking and security services.
- North East Migration Partnership.
- Regional lead on asylum and migration.
- Lead on emergency planning.