

South Tees Health and Wellbeing Executive Assurance Report

То:	Live Well South Tees Health and Wellbeing Board	Date:	September 2024		
From:	Kathryn Warnock on behalf of	Agenda	Item 6		
	South Tees Health and Wellbeing Executive				
Purpose of the	To provide Live Well South Tees Health and Wellbeing Board with assurance that				
Item	the Board is fulfilling its statutory obligations, and a summary of progress in				
	implementing the Board's Vision and Priorities.				
Summary of	That Live Well South Tees Health and Wellbeing Board:				
Recommendations	Are assured that the Board is fulfilling its statutory obligations				
	Note the progress made in implementing the Board's Vision and Priorities				

1 PURPOSE OF THE REPORT

1.1. To provide Live Well South Tees Health and Wellbeing Board (HWB) with updates on progress with the delivery of the Board's Vision and Priorities and assurance that the Board is fulfilling its statutory obligations.

2 BACKGROUND

2.1 To support the Board in the delivery of its priorities a South Tees Health and Wellbeing Executive was established. This is now a sub-section of the South Tees ICB Place Committee. The South Tees Health and Wellbeing Executive oversees and ensures the progress and implementation of the Board's work programme and creates opportunities for the single Health and Wellbeing Board to focus on the priorities.

3 PROGRESSING STATUTORY HEALTH AND WELLBEING BOARD FUNCTIONS

The next section of this report sets out details of progress the Health and Wellbeing Executive has made against the Board's statutory functions.

3.2.1 Better Care Fund (BCF) 2024/25 Planning Update Templates

Our BCF plans were assured for 2023-25, however the national team required updates for 2024/25 to reflect any changes in expenditure, outline current performance against metrics and review capacity and demand figures.

Full details are available in the BCF 24-25 Planning Update Templates which are attached as **Appendices a) and b).** The templates were completed jointly by BCF Implementation and Monitoring Group members and were submitted before the deadline of 10th June 2024, with approval from the South Tees Health and Wellbeing Executive on behalf of the Live Well South Tees Board.

Members are asked to **note and formally endorse** the BCF 24-25 Planning Update Templates for Middlesbrough and Redcar & Cleveland.



Our plans have now been approved by the national team and letters giving formal approval to spend have been issued to Health and Wellbeing Boards.

3.2.2 BCF 2023/24 End of Year Templates

As part of the BCF national conditions, each area must complete year end reporting templates. This year they included:

- Confirmation that conditions of the funding have been met
- Performance against metrics
- Actual expenditure
- Discharge activity
- A summary of our challenges and achievements

The BCF Implementation and Monitoring Group completed the templates for Middlesbrough and Redcar & Cleveland and submitted them by the deadline of 23rd May 2024, with delegated Health and Wellbeing Board approval.

We included the following achievements:

- a) Our South Tees Transfer of Care Team (part funded by our BCFs) is now an embedded and vital part of managing patient flow in the hospital and transfer of care to the community. Our teams in the Transfer of Care Hub and the ISPA are fully integrated and multi-disciplinary. Over this year new processes have been developed to facilitate patient flow out of hospital and try to ensure the best outcomes for patients, with a home first focus.
- b) Middlesbrough and Redcar & Cleveland's BCFs continue to be managed collectively. All decisions around allocations of BCF funding are made collaboratively which supports a focus on the system pressures across South Tees. This joint commissioning infrastructure helps us to focus on our collective priorities such as hospital discharge, supporting the care market, and maximising the use of technology and prevention services to support older people to remain independent for as long as possible.

For the challenges faced, we noted that both the ICB and Local Authority have funding pressures and there has been restructuring in the workforce at the ICB impacting colleagues involved in BCF and wider integration initiatives. Issues around recruitment and retention of home care workers remain, despite funding being available.

Members are asked to **note** the submission of the end of year templates. They are not included as appendices due to file size and complexity but are available on request.

3.2.3 BCF / Discharge Funding 2024/25 Quarter 1 Reporting Templates

The national team have also required updates this quarter to confirm actual spend and outputs on schemes funded from the Local Authority and ICB Discharge Funding.



This pooled funding is managed collectively through the BCF governance arrangements. At this stage, the Discharge Funding is only in place until March 2025 – we are awaiting national confirmation on whether the funding will continue after that.

These short templates have been completed and submitted by the BCF Implementation and Monitoring Group by the deadline of 29th August, with delegated Health and Wellbeing Board approval.

Members are asked to **note** submission of these templates. They are not attached as appendices but are available on request.

4 PROGRESS AGAINST LIVE WELL SOUTH TEES BOARD PRIORITIES

4.1 Set out below is a summary of the progress the Executive has made towards achieving the Board's priorities since the last Board meeting and of important matters arising.

4.2 Live Well South Tees Board Terms of Reference

The Terms of Reference for the Live Well South Tees Board have been reviewed and updated. These are attached as Appendix c) for consideration and endorsement.

4.3 Forward Work Programme

The Forward Work Programme will be developed when the Health and Wellbeing Strategy is discussed and agreed at the September meeting of the Live Well South Tees Board.

Outlined below are the statutory functions of the Health and Wellbeing Board.

Area of Focus	Lead	Agenda Item Live	HWB Executive
	Organisation/	Well South Tees	Assurance
	System Group	Board	Report
Statutory Functions			
BCF Plans and Additional	BCF	As required by	Updates for
Discharge Funding	Implementation	national timelines	each Board
Quarterly and End of Year	and Monitoring		meeting
Returns	Group		
	C 11 T		
	South Tees		
	Executive		
	Governance		
	Board		
Children's Safeguarding	South Tees	January 2025	
Board Reports	Safeguarding		
	Children		
	Partnership		



Director of Public Health's Annual Report	Public Health	To be confirmed	
Health and Wellbeing Strategy		September 2024	
Healthwatch Update	Healthwatch	As required	Quarterly updates
Health Protection Assurance Report	Public Health	January 2025	
Joint Strategic Needs Assessment Updates	JSNA Project Board	As required	
Pharmaceutical Needs Assessment – Endorsement and Noting of Any Issues	PNA Steering Group	As required	March 2025
Teeswide Safeguarding Adults Board (TSAB) Annual Report	TSAB	March 2025	

4.4 Healthwatch South Tees Update

Since the last update provided Healthwatch South Tees (HWST) have been involved in many varied activities. Some examples of this are summarised below:

STAR Awards

Our event was held on 24 April and attendees included nominees, nominators, community partners, champions, volunteers, leaders from health and social care and the Healthwatch England Deputy Director.

Annual Reports

We have produced our annual reports for <u>Healthwatch Redcar and Cleveland</u> and <u>Healthwatch Middlesbrough</u>.

Joint Trust Work

On 6 June 2024, we jointly delivered an event in Stockton in partnership with Healthwatch Stockton, Darlington and Hartlepool that local professionals and residents attended to discuss and identify positive ways of working across both Trust sites. Following on from this, we held 3 focus groups at James Cook University Hospital, The Friarage Hospital and Redcar Primary Care Hospital to gather even more intelligence in addition to the survey responses.



Multicultural Event

We held a Multicultural Event on 4 July 2024 in Middlesbrough to:

- Increase awareness about HWST
- Identify barriers for ethnic communities to access health and social care services
- Identify Ethnic Community Champions to support our Information & Signposting function.

Over 80 people attended the event, including various stakeholders. We have produced a report of our findings which can be found here.

GP Roadshows

One of our priorities for 2024/25 is to improve and develop relationships with GP Practices, promote our relevant resources, gather patient experience on any feedback a Practice would like to hear about, raise awareness of unpaid carers and promote/recruit to the PPG.

To date we have carried out four roadshow activities and have more planned for the upcoming months.

Women's Health

Following on from our work last year, our priority for 2024 is to raise awareness of menopause learning tools and resources to increase knowledge about menopause to improve support offered locally.

We are currently facilitating and online 'Train the Trainer' workshop delivered by Jacqui McBurnie, NENC Menopause Lead on Tuesday 22 October 2024.

This is an ideal opportunity for attendees to equip themselves with knowledge and tools to support people either at work or in the community.

Community Mental Health

We are working with Tees, Esk and Wear Valley NHS Foundation Trust to gather people's experiences of their journey through community mental health services. We are presently coproducing questions with lived experiences groups across South Tees.

Redcar and Cleveland Council Social Care Engagement

In January 2024 Redcar & Cleveland Borough Council and HWST entered into a service level agreement for HWST to act as an engagement resource gathering feedback from local people who use their social care services to effect real change in their department. To date we have completed the following projects:

- Review of standardised letter templates.
- Review of the access service and signposting literature.
- Review and expand current mapping information about groups and services throughout Redcar and Cleveland.
- Review customer satisfaction questionnaires with recommendations on how to increase sampling return.



Information & Signposting

Since the last update we have continued to have an increase in our information and signposting contacts. Below are some of the themes we have identified.

Although we receive a number of requests each quarter from people requiring support in accessing an NHS dentist, we have had increasing number of queries from people who have additional needs such as those with a learning disability or mental health issues.

We have received several enquiries from patients who have changed GPs who have ongoing repeat prescriptions. They have experienced difficulty in getting their medication and have gone through 111 where some have been given a small supply and others have been directed to Healthwatch. Clarification needs to be given as to who is responsible for the ongoing prescriptions when a patient is changing GP Surgeries.

5 RECOMMENDATIONS

- 5.1 That Live Well South Tees Health and Wellbeing Board:
 - Are assured that the Board is fulfilling its statutory obligations
 - Note the progress made in implementing the Board's Vision and Priorities

6 APPENDICES

6.1 No background papers other than published works were used in writing this report.

6.2 Appendices:

Appendix a): Middlesbrough BCF 2024-25 Planning Update Template

Appendix b): Redcar & Cleveland BCF 2024-25 Planning Update Template

Appendix c): Live Well South Tees Board Terms of Reference

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