Appendix 6: Strategic Risk register progress at Quarter Four 2024/25

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-01	Failure to Maintain a balanced budget and MTFP	Failure to set a legal and balanced annual budget and to maintain a sustainable Medium Term Financial Plan (MTFP) The Council is required to set a legally balanced revenue budget by 11 March in advance of each forthcoming financial year. Failure to achieve this objective will require the s151 Officer to issue a statutory s114 Notice to the Council. The Council has a best value duty to set and maintain a sustainable and balanced Medium Term Financial Plan including maintenance of its reserves position to demonstrate financial resilience to be able to respond to unforeseen and complex financial challenges presented by the wider economic environment.	35 Innect	21 most	21	Director of Finance and Transformation
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Development of balanced 2024/25 Budget and MTFP to 2026/27	Director of Finance and Transformation		11-Mar-2024
Monthly	budget monitoring,	•	Refresh of the 2025-26 MTFP process	Andrew Humble		28-Jul-2024
through L	MT and developme ontrol within approv	nt and delivery of financial recovery	Failure of the Recover, Reset, Deliver Transformation Portfolio	Chief Executive		31-Mar-2025
Finance understar	 Monthly budget challenge sessions chaired by Director of Finance for all Directorates to enable development of insight, understanding and wider collaboration of colleagues in order to 		Transformation Portfolio to identify	Chief Executive	Chief Executive; Director of Finance and Transformation	31-Mar-2026
• Timely financial of Quarter	challenges with agre Iv budget challenge	d Executive Members on significant ement for action.	Monthly budget monitoring to be put in place	Children's Care; Director of Children's Services		31-Mar-2024
Member Members	for Finance & G	Governance to engage Executive	MOU surrounding agency costs as a region to be implemented.	Director of Children's Care		30-May-2025

 Monthly monitoring of income budgets, council tax and busines rates collection rates and debt levels. Update MTFP ahead of Council Planning and budget settin process for 2024/25. Implementation of budget management Power BI dashboar over Business World financial management system in order timprove accessibility of financial information for Directors, Head of Service and Budget Manager. Implementation and expansion of purchase to pay compliant dashboards for use by Directors, Heads of Service and Budget Managers to drive increase in compliant procurement in relation tretrospective ordering, on vs off contract spend and use of purchase cards 	Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care		31-Mar-2024
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Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-02	demand, complexity and cost of	The risk that demand and cost of and children's social care continues to escalate on the scale experienced in 2022/23, is the single biggest risk to the Councils financial viability. More financially sustainable solutions for meeting social care needs of children need to be secured with urgency to ensure delivery within the approved budget for 2023/23.	35 mouet	28 Insact	Impact 21	Chief Executive; Director of Children's Care; Director of Children's Services
Current I	Viitigation		Future Mitigation	Responsible Officer	Director	Target Date
1 '	activity data throug		Weekly placements panel to be put place for high cost placements	Director of Adult Social Care and Health Integration; Director of Children's Care		30-Jun-2023
1 '	y financial monitoring pment of demand m	_	Review Placements Manager post	Claire Walker	Director of Children's Care,	29-Feb-2024
with youn • MOU s	 Placement review has taken place to manage costs associated with young people. MOU surrounding agency costs as a region to be implemented in April 2025. 		Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Services	Director of Children's Services; Director of Education and Partnerships	31-Mar-2024
Recrui	itment and retention the loc	on strategy reviewed to increase all authority.	MOU surrounding agency costs as a region to be implemented.	Director of Children's Care		30-May-2025

Transformation of Children's Services underway. Access to grants being followed up.						
Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-03	Volatility in the demand and cost of adult's social care	arise in adult social care presents	35	limpact 20	9 Impact	Director of Adult Social Care and Health Integration
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care		31-Mar-2024
Budget M Contract Savings p	Budget Management process		Develop a demand model, which monitors performance across activity demand and unit costing, to understand 'current state.'	Director of Adult Social Care and Health Integration; Dee Evans; Victoria Holmes	Chief Executive; Director of Adult Social Care and Health Integration; Adult Social Care and Public Health	
Informing demand reported to DiviT - activity not just finance		Develop a forecast model, which uses the 'current state' model, to predict activity demand and financials across Adults Social Care in the next 1/2/5 years.	Dee Evans; Victoria Holmes	Senior Managers	31-Mar-2026	

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-04	Unlawful decision by the Council	If the Council took a decision that was unlawful then there is a risk of legal challenge or regulatory action that could damage its reputation and its financial position.	35	10 Impact	1 * 1 1 1 1 1 1 1 1 1 1 	Director of Legal and Governance
Current I	Viitigation		Future Mitigation	Responsible Officer	Director	Target Date
	onstitution and supp		Refresh the committee report format	Ann-Marie Johnstone		31-Jul-2023
Complian	Compliance checks across key areas including HSE, Risk etc, covering the corporate governance framework Standard report formats				Chief Executive; Director of Legal and Governance	31-Jul-2023
			Complete delivery of the Corporate Governance Improvement Plan	Ann-Marie Johnstone		31-Mar-2025

internal and external addit processes	Complete delivery of the Section 24 Action plan	Ann-Marie Johnstone	9	31-Mar-2025
Regular review of the Council Constitution.	Progress report on improvement against the Best Value Notice by the independent Board considered by Council	Ann-Marie Johnstone		31-Mar-2024
	Progress report on improvement against BV notice considered by Executive	Ann-Marie Johnstone	9	30-Sep-2024

Code	Risk Description	Original Score	Current Score	Target Score	Managed By
SR-05	Serious accident or death occurred as a result of failure to comply with Health and safety legislation and regulations If a serious accident or death occurred as a result of failure to comply with Health and safety legislation and regulations, then this could result in financial and reputational damage and individual prosecutions of staff.	35	impact 15	Impact 10	Chief Executive
Current I	Mitigation	Future Mitigation	Responsible Officer	Director	Target Date
Compreh	ensive suite of Health and Safety policies and	Statement	Director of Regeneration; Gary Welch		31-Jul-2023
procedure Mandator Council s	ry and complimentary Health and safety training for a	CEO to produce H&S Statement of Intent for the Council.	Chief Executive; Gary Welch		31-Jul-2023
Dedicated Incident incidents	d HSE Advisor team investigation system (My Compliance) to learn fron	Risk from reinforced autoclaved aerated concrete (RAAC) collapsing in maintained schools or other Council assets	Director of Regeneration; Richard	Chief Executive; Director of Legal and Governance; Director of Regeneration	
	edule ering group agement System implemented across Council premises	Implementation of service area audits by the health and safety unit to give further assurance of sound HSMS within directorates.	Gary Welch		31-Mar-2025

Code	Risk Description	Original Score	Current Score	Target Score	Managed By
SR-07	Unable to If the Council is unable to recruit and retain key staff, then the could impact on its' ability to delive	s 🛊 🚻	A limpact	3	Director of Legal and Governance

		critical services which could cause harm to people and could result in government intervention.				
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Benchmark grades and salaries against NE local authorities	Kerry Rowe		31-Jul-2023
Benchma	rking salaries again	st other local authorities and similar	Review recruitment process	Nicola Finnegan		31-Oct-2023
Work/life		main competitive. ch as agile working, 9 day fortnight,	Create new people and cultural transformation strategy	Nicola Finnegan	Chief Executive; Director of Legal	31-Oct-2023
Advertisir		platforms such as Linkedin and other ne aim of reaching target audience.	review the people strategy after the first year of implementation	Nicola Finnegan	and Governance	30-Apr-2025
			Recruitment of Chief Executive and S151 Officer	Director of Legal and Governance		31-Mar-2025
			Track delivery of first quarterly report to LMT on delivery against People Strategy	Nicola Finnegan		31-Jul-2024
Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-08	cyber security that meets good practice standards as set out by the National Cyber Security Centre	If the Council fails to ensure a sound approach to cyber security (technology, processes and awareness), then this could result in a cyber-attack which disrupts service delivery, increases risks to service users and incurs significant financial costs to respond to and recover from an attack.	35	most 14	Margaret 10	Director of Legal and Governance; Stephanie Bradley; Gemma Cooper; Ben Knudsen
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
testing). * Complia * Internal * Robust endpoint * Robust to rest cor * Health cor * Member	* Annual ICT health checks (Internal and external penetration testing). * Compliance with PSN and PCI standards. * Internal scanning as new systems go live. * Robust defence systems including firewalls, content filtering and endpoint protection. * Robust 60 day patching and maintenance cycle. * Test complete and continue to test. * Health check recommendations reviewed and implemented. * Membership of North East WARP and CiSP. * Use of Protective DNS.				Chief Executive; Director of Legal and Governance	

* Robust backup regime, including off-line tape backups to ensure		
recovery.		
*Cyber Incident Response (CIR) partner and contract in place.		

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-09	Corporate Governance arrangement	If the Council's Corporate Governance arrangements are not fit for purpose and appropriate action is not taken to rectify this at pace, this could result, censure from the Council's auditors within a public interest report that would damage the Council's reputation and/or in government formal intervention including removal of powers from officers and members and direction of council spend.		mpact 10	9 Impact	Director of Legal and Governance
Current l	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Complete delivery of the Section 24 Action plan	Ann-Marie Johnstone		31-Mar-2025
			Refreshed approach to corporate governance agreed by council	Ann-Marie Johnstone		31-Jul-2023
			Corporate peer review held to assess process	Ann-Marie Johnstone		31-Jan-2025
		ned on Corporate governance and corporate Governance Improvement	Develop the detailed delivery plan	Gemma Cooper		30-Sep-2023
Improven	nent Board in place improvement plan in	n place that has delivered a range of	Progress report from MIIAB to Council by end March 2024	Ann-Marie Johnstone	Chief Executive; Director of Legal	31-Mar-2024
changes Annual (to corporate governa Governance Statem	ance processes ent process and supporting action	Progress report from MIIAB to Executive by end July 2024	Ann-Marie Johnstone	and Governance	31-Jul-2024
Regular	governance to provide assurance		Continue to implement a scheme of sub- delegations where appropriate to further improve governance around officer delegated decisions.	Director of Legal and Governance		31-May-2025
			Seek an LGA Corporate Peer Challenge review within the next two years to provide an external review of the Council's corporate governance arrangements.			25-Jan-2025

Continue to be addressed by the Corporate Governance Improvement Plan and the sec 24 action plan put in place to respond to the statutory recommendations of the EA and the governance weaknesses identified by CIPFA, Government and the Council itself.	Chief Executive	31-Mar-2025
A robust officer scheme of delegations and sub-delegations is required to ensure effective, appropriate and timely taking of decisions that can be taken by officers. (20/21 action). This will be addressed following the review of the constitution in 2024.	Director of Legal and Governance	31-May-2025
Refresh the Information Strategy during 2024.	Ann-Marie Johnstone	30-Jun-2025
In 2024/5 the Council will continue to deliver against its improvement plan and move towards BAU practices that provide assurance to government that the Council is maintaining a culture of good governance.	Chief Executive	31-Mar-2025
Development of a Workforce Plan to ensure staff at all levels have the skills and capabilities to be successful in their roles	Nicola Finnegan	31-Mar-2025
Complete the first annual review of the People Strategy	Nicola Finnegan	30-Apr-2025
Complete recruitment process for all interim appointments in a Leadership Management Team position		31-Mar-2025
Complete the first annual review of the Member Development Strategy to assess effectiveness and impact on culture and compliance	Ann Maria Wilson	30-Nov-2024
Commence reporting annually on how the Audit Committee has complied with CIPFA good practice, discharged its responsibilities, and include an assessment of its performance. The report should be available to the public.	Director of Legal and Governance; Ann-Marie Johnstone	31-Oct-2025

Review current governance arrangements for Audit Committee and make recommendations in relation to inclusion of co-opted independent members for Committee consideration	Director of Legal and Governance	31-Oct-2025
The Council will refresh its approach to customers within a revised Customer Services Strategy that will set out how customer services will be delivered within the Council's target operating model developed within the Transformation programme	Janette Savage	14-Feb-2025
Review the Consultation and Engagement policy to ensure it aligns with the wider needs of the organisation that will emerge from the Transformation Programme.	Ann-Marie Johnstone	30-Jun-2025
Put in place a strategic Partnerships Strategy.	Chief Executive	31-Oct-2025
Review the process for managing any changes to reports that occur between publication and meetings		31-May-2025
The Council is implementing a Corporate Landlord Model as part of the transformation work. This sets out the framework for property decisions and will be formally considered by Executive prior to full adoption.	David Jamison	30-Nov-2024
A clear Asset Acquisition Policy reflecting these requirements is integrated into the Corporate Landlord Model framework that will be considered by Executive.	David Velemir	31-Mar-2025

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-10	Negative Impact of Mayoral Development Corporation	If the Council's ambitions for town centre regeneration or the wider financial sustainability of the organisation are negatively impacted by the establishment of a Mayoral Development Corporation that would take over some of the Council's existing statutory roles. This could potentially result in a lack of investment in the town, reduction in the Council's business rates income, loss of commercial income and reduction in asset holdings affecting the Council's financial viability. Reputational damage is also possible through the incorrect discharge of responsibilities such as town planning or business rate relief.	Impact 10	Impact 15	Impact 3	Director of Regeneration
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
Council re			Heads of Terms agreed on individual asset transfers	Director of Regeneration		31-Jul-2025
Pushing for no detriment clauses in the MDC constitution Engagement with TVCA on the development of future MDC		Delivery of planning functions until robust alternative is in place	Director of Regeneration	Chief Executive; Director of Regeneration	31-Dec-2023	
projects	projects		Agree robust business rates protocols	Leanne Miller; Janette Savage		30-Apr-2025

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-11	Failure to have strategic partnership working.	If the Council does not work with its partners to establish a strategic approach to partnership working based on principles of timely and meaningful collaboration, co-design and with common purpose to inspire and build a team beyond the council that are galvanised to deliver for the town, it is unlikely to achieve delivery of the Council plan ambitions and outcomes for our residents will not improve.	35	y mpact	10 Impact	Chief Executive
Current I	Viitigation		Future Mitigation	Responsible Officer	Director	Target Date
Partnersh		dai assurance report and supporting	Put in place a strategic Partnerships Strategy.	Chief Executive		31-Oct-2025
register in place to assess the health of key partnerships. Children's Controls All partnerships contain TOR - Partners contribute. External scrutiny of partnerships. New Mayor to chair Corporate Parenting Board. Formal reporting process in place - record of discussion and decision making. Adults Controls Victim support for those within ASC who require it. Additional resources as required,		Refresh of the Partnership Governance register	Ann-Marie Johnstone	Chief Executive	31-Dec-2023	

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-12	Fail to deliver practice quality practice within children's may safeguarding interv	guarding services, then this result in further government vention, serious harm to riduals and loss of financial	35	15	10	Director of Children's Care; Director of Children's Services
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
	ed Children's services imp y performance monitoring	· '	Implementation of post ILACs improvement plan	Director of Adult Social Care and Health Integration; Director of Children's Care		31-Jan-2024
Monthly	 Review to be undertaken of Children's Care Monthly audit activity and reports undertaken to consider the quality of practice. 		Creation and recruitment to the head of Quality Principal Social Work Learning and Review			30-Sep-2023
Commi practice.	tment to SHiFT, to improv	ve quality and management of	Review progress in delivery of the ILACS improvement plan to assess progress and impact of actions	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Services	Chief Executive; Director of Children's Care; Director of Children's Services	30-Apr-2024
to take place of the take place of	-		Complete delivery of the ILACs improvement	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Services		31-Jan-2026

Current Score

Target Score

Managed By

Original Score

Code

Risk Description

SR-13	Failure to deliver transformation successfully	If the Council fails to transform its service delivery model to a model that can deliver outcomes for residents at a reduced cost base, then the Council's financial position will become untenable and may result in the issuing of a S114 Notice.	35	15	Jagger January 1997	Chief Executive; Director of Finance and Transformation
Current I	Witigation		Future Mitigation	Responsible Officer	Director	Target Date
			Failure of the Recover, Reset, Deliver Transformation Portfolio	Chief Executive		31-Mar-2025
	1F in place sformation governan	ce arrangements and reporting cycle	Failure of the Recover, Reset, Deliver Transformation Portfolio to identify further savings	Chief Executive		31-Mar-2026
agreed - Fund	J	eed by Council to fund transformation	Agree the content and approach of the transformation portfolio	Chief Executive	Chief Executive	30-Apr-2024
work			First cycle of Transformation governance arrangements scheduled	Gemma Cooper		30-Apr-2024
			Develop specification for transformation resourcing	Gemma Cooper		30-Apr-2024
ode	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-14	Failure to ensure effective governance of the Middlesbrough Development Corporation	If the Middlesbrough Development Corporation fails to reflect the relevant findings from the review of Teesworks governance in its structures, then there is a risk that it could fail to ensure value for money or good governance in its decision making, which will have an adverse impact on the economic vitality of the Town Centre.	35 Impact	mpact 10	Impact 10	Director of Regeneration
Current I	Current Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
findings in		d commitment from TVCA to reflect rangements of the MDC on the MDC Board	Refresh the Local Plan	Paul Clarke	Chief Executive; Director of Regeneration	31-Mar-2025

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-15	Threats to Social Cohesion and Democratic Resilience	If Communities feel disconnected and that they do not live in a safe and resilient environment that promotes the best outcomes for citizens of the town. This could lead to local flashpoints which would be damaging to community relations, the reputation and image of a multicultural Middlesbrough.	35	Iroact 15	14	Marion Walker
Current I	Viitigation		Future Mitigation	Responsible Officer	Director	Target Date
. Coi	Gold and Silver recovery group meetings with senior leadership teams across the organisation and partners. Action plan developed by silver group to be reported to gold		Promote social cohesion through a dedicated local government effort, amplifying and reinforcing democratic freedoms and norms; and supporting evidence-based local cohesion initiatives.	Marion Walker		30-Aug-2025
. Nei . Pre . Li demonstr			and disinformation (PREVENT).	Marian Walker	Chief Executive; Director of Environment & Community Services	30-Aug-2025
operation . Gai for potent . On building o			neighbourhood model, tying in with partnership organisations, VCS, local community groups and elected members. We will work to find solutions	Marion Walker		30-Aug-2025
. Mo leadership . Act			authority and other key local partners	Marian Walker		30-Aug-2025
greater st			Marginalise and isolate extremist and other malign actors to prevent the mainstreaming of extremist ideologies and dangerous conspiracy theories which are causing severe harm and disruption in local areas (PREVENT).	Marion Walker		30-Aug-2025
			Respond quickly and effectively to flashpoint incidents and triggers.	Marion Walker		30-Aug-2025

	Repair relationships and engagement between local communities where they have broken down following serious conflict and flashpoint incidents.	Marian Walker		30-Aug-2025
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Code	Risk Description	1	Original Score	Current Score		Target Score	Managed By
SR-16	statutory override preventing the DSG deficit from being met from	If the statutory override issued by central government expires as planned on 31 March 2026, without providing a national solution to the current shortfall in funding compared to demand and cost of high needs provision, this will mean that the High Needs Funding Deficit will be required to be met from the Council's general fund resources. Based upon the current projection of the DSG high needs deficit compared to the level of revenue reserves, this will result in the Council's reserves being exhausted and the Council's s151 Officer potentially being required to issue a s114 Notice. This is likely to be the case for the majority of local authorities nationally.	15 Impact	Impact Impact	15	9 Impact	Director of Education and Partnerships
Current	Mitigation		Future Mitigation	Responsible Officer		Director	Target Date
	Labbuing Covernment to receive the funding issue and		Lobbying Government to resolve the funding issue and provide a long term solution to the DSG deficit issue	Director of Finance Transformation	e and		31-Mar-2026
			Ongoing monitoring of the HNF budget	Director of Educatio Partnerships	n and		31-Mar-2026
Delivering DBV (Delivering Better Value) action plan. Liaising with DofE regularly Working with schools and settings to continuously review the funding models.		Work with schools and settings to reduce the number of children and young people who are excluded.		n and	Director of Children's Services; Director of Education and Partnerships	31-Mar-2026	
		Promote greater inclusion within mainstream settings.	Director of Educatio Partnerships	n and		31-Mar-2026	
			Reduce the number of children and young people on out of area provision.		n and		31-Mar-2026