Appendix 1 – Strategic Risk Register as at 27/08/2025

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-01	Failure to Maintain a balanced budget and Medium Term Financial Plan	Failure to set a legal and balanced annual budget and to maintain a sustainable Medium Term Financial Plan (MTFP) The Council is required to set a legally balanced revenue budget by 11 March in advance of each forthcoming financial year. Failure to achieve this objective will require the s151 Officer to issue a statutory s114 Notice to the Council. The Council has a best value duty to set and maintain a sustainable and balanced Medium Term Financial Plan including maintenance of its reserves position to demonstrate financial resilience to be able to respond to unforeseen and complex financial challenges presented by the wider economic environment.	35 irroact	App de limpact	21 age impact	Director of Finance and Transformation
Current l	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
1 '	•	tability for Financial Management Agreements for all Directors	Development of balanced 2024/25 Budget and Medium Term Financial Plan to 2026/27	Director of Finance and Transformation	>	11-Mar-2024
Monthly savings of	y budget monitoring delivery by Directors	, forecasting, and tracking of with accountability to the Chief	Refresh of the 2025-26 Medium Term Financial Plan process	Andrew Humble	>	28-Jul-2024
Executive	Executive through Leadership Management Team (LMT) and development and delivery of financial recovery plans to control within approved budget • Monthly budget challenge sessions chaired by Director of Finance for all Directorates to enable development of insight, understanding and wider collaboration of colleagues in order to		Failure of the Recover, Reset, Deliver Transformation Portfolio	Chief Executive	Director of Finance and Transformation; Chief Executive	31-Mar-2025
Monthli Finance f			Failure of the Recover, Reset, Deliver Transformation Portfolio to identify further savings	Chief Executive		31-Mar-2026
	significant financial		Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of	9	31-Mar-2024

• Timely briefing of Mayor and Executive Members on significant financial challenges with agreement for action.		Children's Care; Director of Children's Services		
 Quarterly budget challenge sessions chaired by the Executive Member for Finance & Governance to engage Executive Members. 	Memorandum Of Understanding (MOU) surrounding agency costs as a region to be implemented.	Director of Children's Care		30-May-2025
 Monthly monitoring of income budgets, council tax and business rates collection rates and debt levels. 				
 Update Medium Term Financial Plan ahead of Council Planning and budget setting process for 2024/25. 				
 Implementation of budget management Power BI dashboard over Business World financial management system in order to improve accessibility of financial information for Directors, Heads of Service and Budget Manager. 	Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care	②	31-Mar-2024
• Implementation and expansion of purchase to pay compliance dashboards for use by Directors, Heads of Service and Budget Managers to drive increase in compliant procurement in relation to retrospective ordering, on vs off contract spend and use of purchase cards				

Code	Risk Description		Original Score	Current Score		Target Score	Managed By
SR-02	demand, complexity and cost of	The risk that demand and cost of and children's social care continues to escalate on the scale experienced in 2024/25, is the single biggest risk to the Councils financial viability. More financially sustainable solutions for meeting social care needs of children need to be secured with urgency to ensure delivery within the approved budget for 2025/26.	35 impact	Impact	28	21 Impact	Director of Children's Care; Director of Children's Services; Chief Executive
Current	Mitigation		Future Mitigation	Responsible Officer		Director	Target Date
• Weekl	Children's input ■ Weekly activity data through Childrens Services Analysis tool, known as a ChAT report/ data		Weekly placements panel to be put place for high cost placements	Director of Adult Social Care and Health Integration; Director of Children's Care		Director of Children's Care; Director of Children's Services; Director of Education and	30-Jun-2023
	y financial monitoring		Review Placements Manager post	Claire Walker		Partnerships	29-Feb-2024

Development of demand model Placement review has taken place to manage costs associated with young people.	Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Services		31-Mar-2024
permanent staff within the local authority.	Memorandum of Understanding (MOU) surrounding agency costs as a region to be implemented.	Director of Children's Care	⊘	30-May-2025

Code	Risk Description		Original Score	Current Score		Target Score	Managed By
SR-03	Volatility in the demand and cost of adult's social care	The potential for underlying demand and cost pressures to arise in adult social care presents a significant risk to the Council's overall financial viability and measures must be put in place to manage within approved budget.	35 Impact	lmpact	10	A proper impact	Director of Adult Social Care and Health Integration
Current I	Mitigation		Future Mitigation	Responsible Officer		Director	Target Date
			Monthly budget monitoring to be put in place	Director of Adult Social Care and Health Integration; Director of Children's Care			31-Mar-2024
Budget M Contract Savings p	Contract management process Contract management processes Savings programme in place Demand model in place Monthly demand reported to DMT - activity not just finance		Develop a demand model, that monitors performance across activity demand and unit costing, to understand 'current state'.	Director of Adult Social Care and Health Integration; Dee Evans; Victoria Holmes		Director of Adult Social Care and Health Integration; Adult Social Care and Public Health Senior Managers; Chief Executive	31-Mar-2026
			Develop a forecast model, that uses the 'current state' model, to predict activity demand and financials across Adults Social Care in the next 1/2/5 years.	Dee Evans; Victoria Holmes		Tionagers , effer Executive	31-Mar-2026

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-04	Unlawful decision by the Council	If the Council took a decision that was unlawful then there is a risk of legal challenge or regulatory action that could damage its reputation and its financial position.	impact 35	Impact 10	impact 6	Director of Legal and Governance
Current	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Refresh the committee report format	Ann-Marie Johnstone		31-Jul-2023
Corporat	te policies and proce		Review the report development process	Ann-Marie Johnstone		31-Jul-2023
covering	the corporate gover d report formats	ey areas including HSE, Risk etc, nance framework	Complete delivery of the Corporate Governance Improvement Plan	Ann-Marie Johnstone		31-Mar-2025
Statutory officer posts to oversee governance Annual Governance Statement assessment process Internal and external audit processes Refreshed whistleblowing policy		ent assessment process ocesses licy	Progress report on improvement against the Best Value Notice by the independent Board considered by Council	Ann-Marie Johnstone	Director of Legal and Governance; Chief Executive	31-Mar-2024
	Legal and finance report clearance process Regular review of the Council Constitution.		Progress report on improvement against Best Value notice considered by Executive	Ann-Marie Johnstone		30-Sep-2024

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-05	as a result of failure to comply with Health and rep	a serious accident or death curred as a result of failure to mply with Health and safety gislation and regulations then this uld result in financial and outational damage and individual osecutions of staff.	mpact 35	Impact 15	impact 10	Chief Executive
Current	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date

	Fire Safety Management Policy Statement	Director of Regeneration; Gary Welch		Director of Legal and Governance; Director of Regeneration; Chief Executive	31-Jul-2023
ibiocedules.	CEO to produce H&S Statement of Intent for the Council.	Chief Executive; Gary Welch			31-Jul-2023
Dedicated HSE Advisor team Incident investigation system (My Compliance) to learn from	Risk from reinforced autoclaved aerated concrete (RAAC) collapsing in maintained schools or other Council assets	Director of Regeneration; Richard Horniman	②		31-Mar-2025
Audit schedule HSE steering group Fire Management System implemented across Council premises.	Implementation of service area audits by the health and safety unit to give further assurance of sound Health and Safety Management Systems (HSMS) within directorates.	Gary Welch			31-Mar-2025

Code	Risk Description		Original Score	Current Score		Target Score	Managed By
SR-07	Unable to recruit and retain key staff	If the Council is unable to recruit and retain key staff, then this could impact on its' ability to deliver critical services which could cause harm to people and could result in government intervention.	15 Impact	A popular impact	9	a limpact	Director of Legal and Governance
Current	Mitigation		Future Mitigation	Responsible Officer		Director	Target Date
			Benchmark grades and salaries against NE local authorities	Kerry Rowe			31-Jul-2023
Benchma	arking salaries again	st other local authorities and similar	Review recruitment process	Nicola Finnegan		Director of Legal and Governance;	31-Oct-2023
Work/life		main competitive. h as agile working, 9 day fortnight,	Create new people and cultural transformation strategy	Nicola Finnegan			31-Oct-2023
Advertisi		platforms such as Linkedin and with the aim of reaching target	review the People Strategy after the first year of implementation	Nicola Finnegan			30-Apr-2025
audience	audience.		Recruitment of Chief Executive and S151 Officer	Director of Legal and Governance			31-Mar-2025
			Track delivery of first quarterly report to Leadership Management Team on delivery against People Strategy	Nicola Finnegan			31-Jul-2024

	Recruit a suitable Director of Children's Services or Interim Director of Children's Services	Nicola Finnegan		31-Aug-2025
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Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-08	Fail to ensure an approach to cyber security that meets good practice standards as set out by the National Cyber Security Centre and other bodies	If the Council fails to ensure a sound approach to cyber security (technology, processes and awareness), then this could result in a cyber-attack which disrupts service delivery, increases risks to service users and incurs significant financial costs to respond to and recover from an attack.	impact 35	Age impact	Tripact 10	Director of Legal and Governance; Head of ICT
Current	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
testing). * Complia Payment * Internal * Robust and endp * Robust * Test co * Health * Membe Point (W Partners * Use of * Robust ensure re	* Annual ICT health checks (Internal and external penetration testing). * Compliance with Public Services Network (PSN) and Payment Card Industry (PCI) standards. * Internal scanning as new systems go live. * Robust defence systems including firewalls, content filtering and endpoint protection. * Robust 60 day patching and maintenance cycle. * Test complete and continue to test. * Health check recommendations reviewed and implemented. * Membership of North East Warning, Advice and Reporting Point (WARP) and Cyber Security Information Sharing Partnership (CiSP). * Use of Protective Domain Name System (DNS). * Robust backup regime, including off-line tape backups to ensure recovery. *Cyber Incident Response (CIR) partner and contract in place.				Director of Legal and Governance; Chief Executive	

Code	Risk Description		Original Score	Current Score		Target Score	Managed By
SR-09	Corporate Governance arrangement not fit for purpose	If the Council's Corporate Governance arrangements are not fit for purpose and appropriate action is not taken to rectify this at pace, this could result, censure from the Council's auditors within a public interest report that would damage the Council's reputation and/or in government formal intervention including removal of powers from officers and members and direction of council spend.	Impact 15	Impact	10	Page Impact	Director of Legal and Governance
Current	Mitigation		Future Mitigation	Responsible Officer		Director	Target Date
			Revised the Complaints Procedure	Leanne Hamer			15-Jul-2025
			Community Engagement policy and approach to be developed	Marion Walker		-	30-Nov-2025
			Ensure the Middlesbrough Development Corporation is fully liquidated during 2025/26.	Justin Weston			31-Oct-2025
External	reports commissione	ed on Corporate governance and	Review of the Internal Audit function	Director of Finance and Transformation			30-Sep-2025
findings i	reflected within a Co	rporate Governance Improvement	Develop the detailed delivery plan	Gemma Cooper			30-Sep-2023
Detailed changes Annual G	to corporate govern Sovernance Stateme	n place that has delivered a range of ance processes ent process and supporting action both 2023/24 and 2025/26	Progress report from Middlesbrough Independent Improvement Advisory Board (MIIAB) to Council by end March 2024	Ann-Marie Johnstone		Director of Legal and Governance; Chief Executive	31-Mar-2024
Regular		mittee on aspects of corporate	Progress report from MIIAB to Executive by end July 2024	Ann-Marie Johnstone			31-Jul-2024
			Continue to implement a scheme of sub-delegations where appropriate to further improve governance around officer delegated decisions.	Director of Legal and Governance		_	30-Sep-2025
			Seek an LGA Corporate Peer Challenge review within the next two years to provide an external review of the Council's corporate governance arrangements.	Director of Legal and Governance	②		25-Jan-2025

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Continue to be addressed by the Corporate Governance Improvement Plan and the sec 24 action plan put in place to respond to the statutory recommendations of the External Auditor and the governance weaknesses identified by CIPFA, Government and the Council itself.	Chief Executive		31-Mar-2025
A robust officer scheme of delegations and sub-delegations is required to ensure effective, appropriate and timely taking of decisions that can be taken by officers. (20/21 action). This will be addressed following the review of the constitution in 2024.	Director of Legal and Governance		30-Sep-2025
Refresh the Information Strategy during 2024.	Ann-Marie Johnstone		31-Aug-2025
In 2024/5 the Council will continue to deliver against its improvement plan and move towards BAU practices that provide assurance to government that the Council is maintaining a culture of good governance.	Chief Executive		31-Mar-2025
Development of a Workforce Plan to ensure staff at all levels have the skills and capabilities to be successful in their roles	Nicola Finnegan		31-Mar-2025
Complete the first annual review of the People Strategy	Nicola Finnegan		30-Apr-2025
Complete recruitment process for all interim appointments in a Leadership Management Team position	Nicola Finnegan		31-Mar-2025
Complete the first annual review of the Member Development Strategy to assess effectiveness and impact on culture and compliance	Ann-Marie Wilson		30-Nov-2024
Commence reporting annually on how the Audit Committee has complied with CIPFA good practice, discharged its responsibilities, and include an assessment of its performance. The report should be available to the public.	Director of Legal and Governance; Ann-Marie Johnstone		31-Oct-2025

Review current governance arrangements for Audit Committee and make recommendations in relation to inclusion of co-opted independent members for Committee consideration	Director of Legal and Governance	31-Oct-2025
The Council will refresh its approach to customers within a revised Customer Services Strategy that will set out how customer services will be delivered within the Council's target operating model developed within the Transformation programme	Janette Savage	14-Feb-2025
Continually review the Community Engagement policy to ensure it aligns with the wider needs of the organisation that will emerge from the Transformation Programme.	Marion Walker	28-Feb-2026
Put in place a strategic Partnerships Strategy.	Chief Executive	31-Oct-2025
Review the process for managing any changes to reports that occur between publication and meetings	Director of Legal and Governance	31-May-2025
The Council is implementing a Corporate Landlord Model as part of the transformation work. This sets out the framework for property decisions and will be formally considered by Executive prior to full adoption.	David Jamison	30-Nov-2024
A clear Asset Acquisition Policy reflecting these requirements is integrated into the Corporate Landlord Model framework that will be considered by Executive.	David Velemir	17-Mar-2026
Continue to implement the Continuous Improvement Plan	Chief Executive	31-Jul-2025
Refresh the Performance Management Policy and the supporting Performance Management Framework to embed a 'golden thread' of Performance Management from the Council Plan down to departmental level.	Director of Legal and Governance	16-Dec-2025

Code	Risk Description		Original Score	Current Score		Target Score	Managed By
SR-10	Negative Impact of Mayoral Development Corporation	If the Council's ambitions for town centre regeneration or the wider financial sustainability of the organisation are negatively impacted by the establishment of a Mayoral Development Corporation that would take over some of the Council's existing statutory roles. This could potentially result in a lack of investment in the town, reduction in the Council's business rates income, loss of commercial income and reduction in asset holdings affecting the Council's financial viability. Reputational damage is also possible through the incorrect discharge of responsibilities such as town planning or business rate relief.	To impact	A popular impact	6	a Impact	Director of Regeneration
Current	Mitigation		Future Mitigation	Responsible Officer	·	Director	Target Date
		e board of the Middlesbrough	Heads of Terms agreed on individual asset transfers	Director of Regeneration			31-Jul-2025
Pushing t	ment Corporation (MDC) for no detriment clauses in the MDC constitution nent with Tees Valley Combined Authority (TVCA) on	Delivery of planning functions until robust alternative is in place	Director of Regeneration		Director of Regeneration; Chief Executive	31-Dec-2023	
	opment of future MI		Agree robust business rates protocols	Leanne Miller; Janette Savage			31-May-2025

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-11	Failure to have strategic partnership working.	If the Council does not work with its partners to establish a strategic approach to partnership working based on principles of timely and meaningful collaboration, codesign and with common purpose to inspire and build a team beyond the council that are galvanised to deliver for the town, it is unlikely to achieve delivery of the Council plan ambitions and outcomes for our residents will not improve.	irpact 35	mpact 9	Mag Distribution of the Property of the Proper	Chief Executive
Current	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
Partners		ual assurance report and supporting	Put in place a strategic Partnerships Strategy.	Chief Executive		31-Oct-2025
register in place to assess the health of key partnerships. Children's Controls All partnerships contain TOR - Partners contribute. External scrutiny of partnerships. New Mayor to chair Corporate Parenting Board. Formal reporting process in place - record of discussion and decision making. Adults Controls Victim support for those within ASC who require it. Additional resources as required,		- Partners contribute. hips. e Parenting Board. blace - record of discussion and n ASC who require it.	Refresh of the Partnership Governance register	Ann-Marie Johnstone	Chief Executive	31-Dec-2023

Code	Risk Description	Original Score	Current Score	Target Score	Managed By
SR-12	Fail to deliver quality practice within children's safeguarding services If the Council fail to deliver quality practice within child safeguarding services then to may result in further governm intervention, serious harm to individuals and loss of financi control.	is nt ig ig ig is 35	The second secon	10	Director of Children's Care; Director of Children's Services
Currer	t Mitigation	Future Mitigation	Responsible Officer	Director	Target Date

 Delivered Children's services improvement plan Monthly performance monitoring boards in place 	Implementation of post Inspection of Local Authority Childrens Services (ILACs) improvement plan	Director of Adult Social Care and Health Integration; Director of Children's Care			31-Jan-2024
Review to be undertaken of Children's Care Monthly audit activity and reports undertaken to consider the ality of practice.	Creation and recruitment to the head of Quality Principal Social Work Learning and Review	Director of Adult Social Care and Health Integration; Director of Children's Care	②		30-Sep-2023
	Review progress in delivery of the ILACS improvement plan to assess progress and impact of actions	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Care; Director of Children's Services; Chief Executive	Director of Children's Services;	30-Apr-2024	
 Ongoing monitoring via OFSTED with an annual conversation to take place. OFSTED future inspections to continue. Internal audit to review working practices. 	Complete delivery of the ILACs improvement	Director of Adult Social Care and Health Integration; Director of Children's Care; Director of Children's Services			31-Jan-2026

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-13	Failure to deliver transformation successfully	If the Council fails to transform its service delivery model to a model that can deliver outcomes for residents at a reduced cost base, then the Council's financial position will become untenable and may result in the issuing of a S114 Notice.	35 Impact	15 Impact	Tripact 5	Director of Finance and Transformation; Chief Executive
Current l	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
			Failure of the Recover, Reset, Deliver Transformation Portfolio	Chief Executive		31-Mar-2025
	MF in place	nce arrangements and reporting	Failure of the Recover, Reset, Deliver Transformation Portfolio to identify further savings	Chief Executive		31-Mar-2026
cycle agr - Fun	cycle agreed - Funding of £4.827m agreed by Council to fund		Agree the content and approach of the transformation portfolio	Chief Executive	Chief Executive	30-Apr-2024
transformation work			First cycle of Transformation governance arrangements scheduled	Gemma Cooper		30-Apr-2024
			Develop specification for transformation resourcing	Gemma Cooper		30-Apr-2024

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-14	Failure to ensure effective governance of the Middlesbrough Development Corporation	If the Middlesbrough Development Corporation fails to reflect the relevant findings from the review of Teesworks governance in its structures, then there is a risk that it could fail to ensure value for money or good governance in its decision making, which will have an adverse impact on the economic vitality of the Town Centre.	35 Impact	mpact 10	10 impact	Director of Regeneration
Current	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
Teesworks report and commitment from Tees Valley Combined Authority (TVCA) to reflect findings in the governance arrangements of the Middlesbrough Development Corporation (MDC) Council representatives on the MDC Board		Refresh the Local Plan	Claire Holt	Director of Regeneration; Chief Executive	31-Mar-2025	

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-15	Threats to Social Cohesion and Democratic Resilience	If Communities feel disconnected and that they do not live in a safe and resilient environment that promotes the best outcomes for citizens of the town. This could lead to local flashpoints which would be damaging to community relations, the reputation and image of a multi-cultural Middlesbrough.	impact 35	mpact 15	Topact 14	Marion Walker
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
. Co . Co . Ne . Pre	Internal Controls (Current Mitigations in place): . Community tension monitoring undertaken. . Community engagement undertaken. . Neighbourhood safety liaison in place. . Prevent operational group risk plans in place . Liaison with policing partners to verify validity of possible demonstrations. . Initial credibility verification through visual audits using CCTV operations and open sources.		Promote social cohesion through a dedicated local government effort, amplifying and reinforcing democratic freedoms and norms; and supporting evidence-based local cohesion initiatives.	Marion Walker	Director of Environment & Community Services; Chief	30-Aug-2025
demonstr . Init			Build resilience in local communities against extremist ideologies and narratives, including conspiracy theories and disinformation (PREVENT).	Marion Walker	Executive	30-Aug-2025

Gatekeeping protocols with marketing and communications for potentially controversial communications Ongoing promotion of education around disinformation and building of media literacy by partners within the local authority and via social media Monthly meetings held with senior leadership.	Engage people utilising the neighbourhood model, tying in with partnership organisations, VCS, local community groups and elected members. We will work to find solutions with communities and not to them.	Marion Walker	30-Aug-2025
 Gold and Silver recovery group meetings with senior leadership teams across the organisation and partners. Action plan developed by silver group to be reported to gold with escalations. Community safety partnership reconstituted to provide 	Develop an early tension warning system that monitors and alerts the local authority and other key local partners about growing tensions.	Marion Walker	30-Aug-2025
greater strategic oversight. MBC have secured £600k to be spent in response to community tensions as a further control.	Marginalise and isolate extremist and other malign actors to prevent the mainstreaming of extremist ideologies and dangerous conspiracy theories which are causing severe harm and disruption in local areas (PREVENT).	Marion Walker	30-Aug-2025
	Respond quickly and effectively to flashpoint incidents and triggers.	Marion Walker	30-Aug-2025
	Repair relationships and engagement between local communities where they have broken down following serious conflict and flashpoint incidents.	Marion Walker	31-Aug-2026

Code	Risk Description		Original Score	Current Score	Target Score	Managed By
SR-16	Dedicated Schools Grant (DSG) deficit from being met from general fund resources.	If the statutory override issued by central government expires as planned on 31 March 2026, without providing a national solution to the current shortfall in funding compared to demand and cost of high needs provision, this will mean that the High Needs Funding Deficit will be required to be met from the Council's general fund resources. Based upon the current projection of the DSG high needs deficit compared to the level of revenue reserves, this will result in the Council's reserves being exhausted and the Council's s151 Officer potentially being required to	15 Impact	15 mpact	Appropul Impact	Director of Education and Partnerships

		issue a s114 Notice. This is likely to be the case for the majority of local authorities nationally.				
Current I	Mitigation		Future Mitigation	Responsible Officer	Director	Target Date
		Lobbying Government to resolve the funding issue and provide a long term solution to the DSG deficit issue	Director of Finance and Transformation		31-Mar-2026	
		resolve the funding issue and	Ongoing monitoring of the High Needs Fund (HNF) budget	Director of Education and Partnerships		31-Mar-2026
Deliv. Liais	. Liaising with DofE regularly		Work with schools and settings to reduce the number of children and young people who are excluded.	Director of Education and Partnerships	Director of Children's Services; Director of Education and Partnerships	31-Mar-2026
funding models.	nodels.	els.	Promote greater inclusion within mainstream settings.	Director of Education and Partnerships		31-Mar-2026
		Reduce the number of children and young people on out of area provision.	Director of Education and Partnerships	1	31-Mar-2026	

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