

## Middlesbrough Town Centre Performance Monitoring Framework (Police)

High level title	Key Performance Indicator	Baseline	Reporting frequency	Delivery target and rationale
<p><b><u>OUTCOME MEASURES</u></b></p> <p>Outcome measures will be used to monitor and assess the impact of the activity undertaken via this initiative. These measure link directly to the outcomes we are seeking to achieve and represent the key success factors associated with this initiative. Given that the stated outcomes may be influenced by a number of factors, not least the activities and interventions directly occurring as a result of this initiative, in the first instance the direction of travel may not be as desired. Therefore, in addition to numerical indicators, contextualised rates will also be used to help us understand the success or otherwise of the initiative</p>				
Recorded crime	<p><b>Volume</b> - Number of recorded victim-based crimes occurring in the town centre</p> <p><b>Rate</b> - as above, expressed as a % of the number of people visiting the town centre (footfall)</p>	12 months to May 2026	Monthly / Rolling 12 months	Crime is currently increasing and is anticipated to continue this trajectory as a result of a number of factors. These include increased presence and visibility, increased public confidence in reporting and the outcome of the sentencing review which will have a direct impact on how offenders are dealt with through the criminal justice system. The preferred option is therefore to set a directional reduction target against the proposed baseline. Performance against this target will be assessed throughout the lifetime of the initiative.
Antisocial behaviour	<p><b>Volume</b> - Number of reported incidents of nuisance antisocial behaviour occurring in the town centre</p> <p><b>Rate</b> - as above, expressed as a % of the number of people visiting the town centre (footfall) – partners to provide footfall data</p>	12 months to May 2026	Monthly / Rolling 12 months	Incidents of antisocial behaviour are also expected to increase in the first instance. Again, this is due to increased visibility and police presence within the town centre area along with a rise public confidence to report this activity to the police. The preferred option is therefore to set a directional reduction target against the proposed baseline. Performance against this target will be

				assessed throughout the lifetime of the initiative.
Repeat offending	<p><b>Volume</b> - number of suspects associated with a victim -based crime occurring in the town centre who have been named as a suspect on 3 or more occasions in the last 12 months</p> <p><b>Rate</b> – as above, expressed as a % of the total number of suspects committing crimes in town centre area</p>	12 months to May 2026	Monthly / Rolling 12 months	On this occasion the definition used to determine a repeat offender will be anyone named as a suspect on 3 or more occasions in the last 12 months. Work is currently ongoing to establish a baseline position. As is the case in relation to recorded crimes and incidents of ASB, whilst the aim of the initiative will be to reduce the amount of reoffending, we need to be mindful of the impact of the sentencing review and how offenders are to be dealt with through the criminal justice system as a result. The preferred option is therefore to set a directional reduction target against the proposed baseline. Performance against this target will be assessed throughout the lifetime of the initiative.
Repeat victimisation	<p><b>Volume</b> - number of victims associated with a victim -based crime occurring in the town centre who are named as a victim on 2 or more occasions in the last 12 months</p> <p><b>Rate</b> – as above, expressed as a % of the total number of victims associated with crimes in town centre area</p>	12 months to May 2026	Monthly / Rolling 12 months	On this occasion the definition used to determine a repeat victim will be named as a victim on 2 or more occasions in the last 12 months. Work is currently ongoing to establish a baseline position, and the preferred option is therefore to set a directional reduction target against the proposed baseline. Performance against this target will be assessed throughout the lifetime of the initiative.
<b><u>OUTPUT MEASURES (MONITOR ONLY)</u></b>				

**In addition to the outcome measures detailed above, throughout the lifetime of this initiative a number of additional output measures will also be tracked and monitored. These measures will provide addition context around to help us understand the impact of our activity and the factors which might be influencing the observed direction of travel relating to an outcome measure. Again, in addition to numerical indictors, contextualised rates will also be used to help us understand the success or otherwise of the initiative.**

Town centre patrols	<p><b>Number</b> - Number of hours spent in the town centre area on visible proactive patrols by Police Officers / PSCO's</p> <p><b>Rate</b> – as above, expressed as a % of total hours available</p>	To be captured from 1 <sup>st</sup> May onwards. Historical data is not available.	Monthly / Rolling 12 months	This measure can not be captured retrospectively and therefore the baseline is yet to be established. The anticipated direction of travel is to increase inline with the amount of resource allocated to this activity. Given this is an output rather than an outcome measure, our intention is to use this as a monitoring measure only.
Arrests	<p><b>Volume</b> - Number of arrests made in the town centre area</p> <p><b>Rate</b> – as above, expressed as a % of number of crimes occurring in the town centre</p>	12 months to May 2026	Monthly / Rolling 12 months	Once the proposed baseline is established, activity will be monitored throughout the lifetime of the initiative. In the first instance, the anticipated direction of travel is to increase in line with the amount of crime recorded. There is then the potential for a reduction once the level of offending starts to reduce, in line with the longer-term objectives. Given this is an output rather than an outcome measure then intention is to use this as a monitoring measure only.
Stop and search	<p><b>Volume</b> - Number of stop and searches carried out in the town centre area</p> <p><b>Rate</b> - Proportion of stop and searches carried out in the town centre area which result in a positive outcome i.e. an arrest</p>	12 months to May 2026	Monthly / Rolling 12 months	Once the proposed baseline is established, activity will be monitored throughout the lifetime of the initiative. In the first instance, the anticipated direction of travel is to increase in line with the amount of patrol hours undertaken in the town centre. There is then the potential for a reduction once the level of criminality starts to reduce, in line with the longer-term objectives.

				Given this is an output rather than an outcome measure then intention is to use this as a monitoring measure only.
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