

## Community Safety Delivery Plan 2020-2022 – Revised May 2021

The actions within this plan will be the responsibility of Middlesbrough's Community Safety Partnership

### Strategic Objectives

#### Priority 1 - Perceptions and Feeling Safe

- Reducing crime and anti-social behaviour (Inc. environmental crime)
- Improving community cohesion and resilience
- Delivering the prevent agenda

#### Priority 2 - Tackling the Root Causes

Adverse Experiences and Team Around The Individual

- Improve mental health
- Reduce child exploitation (Including. sexual exploitation, criminal exploitation and county lines related exploitation.)
- Reduce substance misuse
- Reduce domestic violence

#### Priority 3 - Locality Working, Inc. Town Centre

Reconfigure relationships between statutory organisations and the community. Encouraging and supporting a collaborative approach and building capacity within the community.

- Working with communities (doing 'with' not 'to')
- Improving environmental cleanliness
- Protecting children from harm and exploitation whilst in the town centre and the night time economy
- Addressing underlying community issues
- Reducing Violence, business crime and acquisitive crime
- Reducing re-offending
- Reduce Begging

| Objective                                 | Action  | Update/ Comments  | Q1 | Q2 | Q3 | Q4 | Lead Organisation        |
|---|---|---|----|----|----|----|--------------------------|
| Reducing crime, ASB & environmental crime | Introduction of AIM to refocus work of Community safety analyst. Ensuring that we develop regular trend analysis looking into the emergence of crime, ASB, Enviro Crime (inc fly-tipping) and deliberate fires by ward. | Completed<br><br>This also compliments Cleveland Police Task & Coordination Group.  |    |    |    |    | MBC                      |
|   | Monthly reporting of crime stats via performance management framework.  | Need to include overall crime/ASB to demonstrate how we compare against the rest of Cleveland   |    |    |    |    | MBC/<br>Cleveland Police |
|   | Cleveland Fire Brigade to lead on developing and delivering multi-agency plans to reduce all types of fires within our communities.   | Now feed into AIM and report on sharing heat maps that result in action plans   |    |    |    |    | Cleveland Fire           |
|   | Development of performance management framework to include warnings, FPN's, PSPO breaches, fly-tipping prosecutions, CBO's, Injunctions, use of CCTV & police accreditation powers                                      | Power BI dashboard in place however the data will be improved once the new CIVICA system is in place<br><br>In the process of introducing All on Mobile which is an application through CIVICA. As part of this programme of works it will come with a performance management dashboard that gives a clear overview of all service requests and actions taken by the Neighbourhood Safety Service. This is currently in the process of being created and installed.   |    |    |    |    | MBC                      |
|   | Review CCTV arrangements in Middlesbrough and ensure a fit for purpose, cost effective service.   | A full review of costs relating to additional CCTV cameras and infrastructure has been undertaken to ensure that we are getting value for money relating to the products we are installing. We have significantly reduced the cost of purchases for additional cameras through consultation with several local providers. Also in the process of exploring changing the front end system that manages all of the cameras as it is dated and in urgent need of an upgrade. This is as a result of the rapid pace in which our CCTV network is growing. |    |    |    |    | MBC                      |
|   | Increase the no. of CCTV cameras across the borough with the aim of detecting more incidents and providing evidence.  | We have significantly increased the amount of cameras on our network and there are further plans to increase cameras right across the borough.  |    |    |    |    | MBC                      |

|  |  |  |  |  |  |                  |
|--|--|--|--|--|--|------------------|
|  | Introduce the use of CPN's (Community Protection Notices) in order to reduce enviro crime. | The introduction of Community Protection Notices is now up and running. DM working with Wayne Flowers in public protection and we have developed the warning template, the full notice and drawn up the fixed penalty notice for breach of the notice. The fine has been set at £100 reduced to £80 if paid within 7 days. Training is scheduled for all teams that will be using this tool/ piece of legislation. The notices will be in use from May 2021. |  |  |  | MBC              |
|  | Introduce Flying Squad - increase fly tipping with evidence/prosecutions/enforcement       | The flying squad is now up and running. We have four vehicles that have now been liveried up with local authority branding and the team are working well.  |  |  |  | MBC              |
|  | Introduction of AIM  | Multi agency information sharing at a strategic level to identify and respond to growing trends and issues relating to crime, ASB, env crime and fires   |  |  |  | MBC              |
|  | Regular information sharing of crime & ASB issues  | Cleveland Police Chair daily partnership meetings whereby we discuss 24 hour crime & ASB reports throughout Middlesbrough. Partners include' Thirteen, MBC, SLL, Fire, YOS, Crime Prevention & other internal Cleveland Police depts. Staff are deployed around threat, risk & harm according  |  |  |  | Cleveland Police |
|  | Cleveland Police to provide monthly updates on crime & ASB                                 | To highlight what actions have been taken within the community via key updates of Neighbourhood Policing Strategy around engagement, problem solving & targeted activity. This information is shared with key stakeholders & elected members.  |  |  |  | Cleveland Police |
|  | Formalise partnership problem solving approach   | Ch Insp has developed/chairs monthly problem solving meetings which identifies repeat victims, repeat locations, hotspots & crime trends. Partners are jointly responsible for contributing/reviewing.   |  |  |  | Cleveland Police |

| Objective                                   | Action   | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer |
|---|--|--|----|----|----|----|--------------|
| Improving community cohesion and resilience | Rebuilding interfaith network and encouraging wider engagement | <ul style="list-style-type: none"> <li>Agreed on monthly meetings and request a particular faith to talk about their practices at each meeting.</li> <li>Identify and make contact with other faith organisations across Middlesbrough.</li> <li>Potential for Interfaith to cover a wider geographical area, in which case other LAs will need to be represented</li> </ul> |    |    |    |    | MBC          |
|   | Working with disadvantaged and otherwise excluded communities  | Focusing on: <ul style="list-style-type: none"> <li>BAME</li> <li>Travellers</li> <li>Show people</li> <li>Asylum seekers</li> <li>Refugees</li> <li>EU/EEA Migrants</li> </ul>  |    |    |    |    | MBC          |
|   | Middlesbrough Multi-Agency Meeting                             | Meetings scheduled for 2021<br>Opportunity to share updates from and ask questions of: <ul style="list-style-type: none"> <li>Home Office</li> <li>LAASLO</li> <li>Mears</li> <li>DWP</li> <li>VCS</li> </ul>  |    |    |    |    | MBC          |
|   | Supporting locality working teams around cohesion              | <ul style="list-style-type: none"> <li>Participating in online events to engage the community</li> <li>Encouraging volunteering</li> <li>Building an understanding of English language provision</li> <li>Develop translated messaging to widen reach and inform the whole community regarding Council and partner functions</li> </ul>                                      |    |    |    |    | MBC          |

|  |                                       |  |  |  |  |     |
|--|---------------------------------------|--|--|--|--|-----|
|  | Collating data on migrant communities | <ul style="list-style-type: none"> <li>• Maintaining LAASLO data with regards to asylum seekers/refugees</li> <li>• Identifying available data around EU Settlement Scheme and migrant communities</li> <li>• Supporting ONS and using subsequent data to build a clearer picture of the communities</li> </ul>  |  |  |  | MBC |
|  | Covid-19                              | <ul style="list-style-type: none"> <li>• Ensuring uptake of vaccine in low uptake communities</li> <li>• Looking at communication of Covid messages within communities</li> <li>• Ensuring new communities are registered with GP</li> <li>• Identifying impact on mental health in socially and economically disadvantaged communities</li> </ul>   |  |  |  | MBC |
|  | Volunteering                          | <ul style="list-style-type: none"> <li>• Encouraging socially and economically disadvantaged communities to take up volunteering opportunities</li> <li>• Identifying existing volunteering opportunities and signposting to them</li> <li>• Develop Locality specific volunteering groups.</li> <li>• Develop a local offer of volunteering opportunities (ward specific – Across Middlesbrough)</li> </ul> |  |  |  | MBC |
|  | Community connectors                  | <ul style="list-style-type: none"> <li>• Identifying and working with community connectors and community organisations involved with the wider communities</li> </ul>  |  |  |  | MBC |
|  | City of Sanctuary                     | <ul style="list-style-type: none"> <li>• Working with members and local connectors to encourage Middlesbrough to be awarded Borough of Sanctuary Status</li> </ul>   |  |  |  | MBC |
|  | Participation in democracy            | <ul style="list-style-type: none"> <li>• Encouraging people (inc. new and emerging communities) to take part in democracy and influence decisions impacting their area</li> <li>• Encouraging young people (inc. new and emerging communities) in new and emerging communities to take part in the Youth Council</li> </ul>  |  |  |  | MBC |

|  |  |   |  |  |  |  |                  |
|--|--|---|--|--|--|--|------------------|
|  | Improving economic activity                            | <p>Working with partners (NEMP/DWP/VCS/Adult Education/Uni and Collage) to improve economic activity in communities (inc. new and emerging communities) looking at issues such as:</p> <ul style="list-style-type: none"> <li>• English language</li> <li>• Transferable skills</li> <li>• Existing qualifications</li> <li>• Employment opportunities</li> <li>• ABC – Any job, Better job, Career job</li> <li>• Linked to Improve Economic Outcome Locality Action Plan</li> </ul>   |  |  |  |  | MBC              |
|  | Building on feelings of cohesion                       | <ul style="list-style-type: none"> <li>• Identifying how people feel about their area</li> <li>• Community conversations to determine what people would like to see</li> <li>• Encouraging transient communities to make Middlesbrough their home</li> <li>• Celebrating particular events (Holocaust Memorial Day, Refugee Week, International Migrants Day, etc...)</li> <li>• All currently taking place through Locality in Newport/North Ormesby.</li> <li>• 6 monthly community survey taking place within Locality areas.</li> </ul> |  |  |  |  | MBC              |
|  | Myth busting   | <ul style="list-style-type: none"> <li>• Identifying most common falsehoods around migration</li> <li>• Supporting new and emerging and settled communities to address those falsehoods in creative manners</li> <li>• Working with the wider community to identify and respond to issues that impact on community cohesion</li> </ul>  |  |  |  |  | MBC              |
|  | Cleveland Police to develop wider community engagement | <p>Cleveland Police now have a community engagement strategy which drives engagement internally &amp; externally via Neighbourhood Policing and Community Safety Team. Dedicated staff include school liaison, mental health, early interventions, problem solving and missing from home co-ordination. N/Hood Teams have supported &amp; engaged with locality working which is still under development with covid restrictions easing.</p>  |  |  |  |  | Cleveland Police |

|  |                                     |  |  |  |  |  |                       |
|--|-------------------------------------|--|--|--|--|--|-----------------------|
|  | Develop responses to hate crime     | <ul style="list-style-type: none"> <li>• Cleveland Police Community Safety Team are currently analysing Cleveland's response to the reporting and investigation of hate crimes.</li> <li>• Also working with dedicated hate crime CPS lawyer to develop guidance on policy</li> <li>• LA response to Hate Crime</li> </ul> |  |  |  |  | Cleveland Police/ MBC |
|  | Set up a stop search scrutiny panel | <ul style="list-style-type: none"> <li>• Sgt has commenced a stop search scrutiny panel within Teesside University to help understand the community response to the use of stop and search legislation</li> </ul>  |  |  |  |  | Cleveland Police      |

| Objective                     | Action   | Update/ Comments  | Q1 | Q2 | Q3 | Q4 | Lead Officer |
|-------------------------------|--|---|----|----|----|----|--------------|
| Delivering the prevent agenda | Ensure that MBC's duty to have due regard around counter terrorism is exercised.   | Ongoing - recent activities include education risk assessment, risk assessment of CTLP, Scrutiny desktop and scrutiny presentation. Ongoing circulation and promotion of training products. Active action plans to address risks  |    |    |    |    | MBC          |
|                               | Coordinate a PREVENT Communities Tees Valley Approach  | Commenced - Group will feed into silver and co-ordinate shared community engagement approaches through the 4 L/A's. Middlesbrough lead for Year 1. A quarterly report will be submitted by the chair to Silver and quarterly reports included on the CSP update of Actions. |    |    |    |    | MBC          |
|                               | Ensure recommendations from the annual CTLP are implemented in Middlesbrough in the form of Plans through the Bronze operational group | 5 plans in operation-AS providing updates of Bronze to silver by attendance and written report  |    |    |    |    | MBC          |



| Objective             | Action  | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer       |
|-----------------------|---|--|----|----|----|----|--------------------|
| Improve mental health | Ensuring Homeless leads are supported by IOM and Mental health services   | Homeless lead involved in writing of a joint protocol for homeless young people aged 16/17   |    |    |    |    | MBC                |
|                       | Re-establishing links between NHS mental health providers, Homeless Team & Stronger Communities   | Pathway developed which aims to support professionals to understand the resources, processes and referral pathways when working with individuals who have mental health needs and are homeless.  |    |    |    |    | MBC                |
|                       | Supporting of the harder to reach communities regarding mental health and accessing services (particularly those whom may come under the remit of community safety when unwell) and those whom may identify and support | <ul style="list-style-type: none"> <li>Understanding the impact of Covid on mental health of hard to reach communities</li> <li>Combating stigma around mental health in migrant communities</li> </ul>  |    |    |    |    | MBC /Public Health |
|                       | Development and promotion of Third sector campaigns to promote mental wellbeing and support available across Middlesbrough to those hard to reach communities   | <ul style="list-style-type: none"> <li>Linking into multi-agency meeting and interfaith network</li> </ul>   |    |    |    |    | MBC                |
|                       | Reintroduce the Police intelligence process for those within the NHS Mental Health Service around the threat/risk and harm process  | Product updated with new intelligence form ready for circulation. Meeting held with Adult Acute Mental Health Team to look at adapting the process. Awaiting approval from NHS data protection. Approved by Cleveland Police for linking personal information of safeguarding via Niche system. LD process approved and circulated 22/10/2020. |    |    |    |    | MBC                |
|                       | Consider linking MEAM work to CSP   | MEAM is all about system change for adults with multiple disadvantages and could fit into the action plan in terms of embedding the MEAM approach and considering system barriers.   |    |    |    |    | MBC                |

|  |  |   |  |  |  |  |                      |
|--|--|---|--|--|--|--|----------------------|
|  | Cleveland Police to consider closer working arrangements & partnership with mental health care providers and examine possibility of joint front line working | Looking at employing full time FTE to support front line officers   |  |  |  |  | Cleveland Police     |
|  | Middlesbrough Neighbourhood Policing to support Middlesbrough Football Club in the delivery of the Kicks Programme   | Dedicated N/Hood Officers & PCSO's are now attending multiple kicks sessions to improve the relationships with children within our local communities<br><br>LA links via recommissioned youth outreach service for young people |  |  |  |  | Cleveland Police/MBC |

| Objective   | Action  | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer  |
|---|---|--|----|----|----|----|---|
| Reduce child exploitation (Including: sexual exploitation, criminal exploitation and county lines related exploitation) | Ensuring continued commitment to protecting Vulnerable, Exploited, Missing and Trafficked (VEMT), children through the multi-agency Tees Strategic VEMT, the VEMT Practitioner Group (VPG), and the Risk Management Group (RMG) | <p>Membership of the VEMT Practitioner and Risk Management Groups has been in existence for a number of years and has now been re-aligned to the different structure</p> <p>The Head of Service from Community Safety needs to be a member of the Tees Strategic VEMT to ensure strategic links and strong links between the Tees VEMT plan and this CSP. (Membership is currently being arranged)</p>   |    |    |    |    | Risk and Resilience Manager   |
|   | Strengthening the wider multi-agency support for vulnerable adolescents in Middlesbrough is identified as a key priority in the strategic improvement plan.   | Project established with a Project Board due to meet in July 2021  |    |    |    |    | Head of Service Partnerships, Children's services                       |
|   | Ensure continued support to young adolescents who are being exploited or at risk of exploitation  | <p>The following services are already supporting vulnerable adolescents and the commissioned services need to continue:</p> <ul style="list-style-type: none"> <li>• Barnardos, Prevention and intervention contract</li> <li>• Operation Stay Safe</li> <li>• Middlesbrough Football Club Foundation (MFC Foundation) targeted intervention / Premiership funding</li> <li>• 'Awayout' transition project (commissioned by the Police and Crime Commissioner)</li> </ul> <p>The MFC Foundation is currently funded by a joint bid by MFC Foundation and Children's services. However, this is extremely effective and funding may need to be found after the funding ends in October 2022</p> |    |    |    |    | <p>Risk and Resilience Manager</p> <p>Police and crime Commissioner</p> |

|  |   |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|
|  | <p><u>Information and intelligence sharing:</u><br/>Further enhance multi-agency information sharing in respect of child exploitation and missing children, to include:</p> <ul style="list-style-type: none"> <li>• Up to date and dynamic flags on all relevant agency records to identify children open to the VEMT and the RMG</li> <li>• Increased use of the existing Partnership Information Sharing form and to ensure any for VEMT issues are shared in the VEMT and RMG meetings</li> <li>• Ensure the Youth Offending Service have an effective response with young people at risk of serious violent crime and exploitation.</li> </ul> | <p>Systems in some areas have been in place for a number of years and have been expanded more recently to other agencies such as community safety department</p> <p>Systems to monitor / multi-agency audit are needed to ensure compliance to GDPR</p> <p>The form exists but increased use for exploitation and child safeguarding needs to increase in focus and systems need to be introduced to measure volumes and quality of intelligence</p> <p>All YOS managers are trained in trauma informed practice<br/>The YOS will work in partnership with statutory partners to develop interventions with young people at risk of exploitation or serious violence</p> |  |  |  |  | <p>Risk and Resilience Manager in consultation with safeguarding leads in each organisation</p> <p>Business Manager<br/>STSCP</p> <p>Head of Service Partnerships,<br/>Children's services</p> |
|--|---|--|--|--|--|--|--|

|  |   |   |  |  |  |   |
|--|---|---|--|--|--|---|
|  | <p><u>Workforce Development</u><br/>Ensure all appropriate staff undertake the existing multi-agency training in relation to:</p> <ul style="list-style-type: none"> <li>• Safeguarding children</li> <li>• identifying exploitation (including county lines),</li> <li>• VEMT and RMG processes</li> <li>• children missing from home and care</li> </ul> <p>Ensure all staff know when and how to submit 'safer referrals' to children's services, where there are concerns</p>   | <p>Training is offered through the South Tees Safeguarding Children's Partnership (STSCP), and through the Children's services Risk and Resilience Team</p>   |  |  |  | <p>Risk and Resilience Manager in consultation with safeguarding leads in each organisation</p> |
|  | <p>Using analytical data from the strategic and operational VEMT processes to direct a coordinated range of Contextual Safeguarding tactics aimed at</p> <ul style="list-style-type: none"> <li>• Safeguarding children who may be using transport links because they are being exploited or trafficked</li> <li>• disrupting known and suspected perpetrators of child exploitation,</li> <li>• disrupting premises (including Licensed premises), and locations where information and intelligence suggest they are exploitation hotspots.</li> </ul> | <p>The police have developed and circulated a 'Problem Profile' which has been shared within Middlesbrough CSP partners.</p> <p>Continue to support the Police South Tees Tasking and Coordinating Group and police led MARSOC approach to tackling Organised Crime Groups (OCG), including those who exploit children. The approach is focussed through a '4P plan' (Prepare, Protect, Prevent, Pursue)</p> <p>The Children's services Risk and Resilience Manager, the Community Safety Operational Manager, the Trading Standards operational lead are all core members of the groups.</p> <p>The 'responsible Authorities Group' and the 'Joint Crime and Alcohol Group' need to re-strengthen the intelligence and support disruption activity in the night time economy, as and when it reopens after COVID.</p> <p>'Operation stay safe' (a multi-agency patrol aimed at safeguarding children), needs to be re-introduced following 16 months of inactivity due to COVID. First operation is planned for 9<sup>th</sup> July 2021.</p> <p>All agencies need to support targeted patrols through increased information sharing about geographic areas and premises where children may be being exploited</p> |  |  |  | <p>Risk and Resilience Manager in consultation with safeguarding leads in each organisation</p> |

|   |  |   |  |  |  |  |                   |
|---|--|---|--|--|--|--|-------------------|
| Reduce the harm caused by substance use | Ensuring continued commitment to multi-agency working through our high risk escalation panel, the Team Around the Individual Panel (TATI) and to reducing child exploitation agenda through the VEMT and Risk Management Groups and in the review of services to Vulnerable adolescents project. | The purpose of TATI is to share information and develop collective risk management plans for our highest risk adults in Middlesbrough. In Q1 RM refreshed the attendance list, currently have good buy in.<br><br>Need to link TATI to the CSP –  |  |  |  |  | MBC               |
|   | Ensure the priorities for the CSP are reflected in the work carried out by substance use support services  | New model of delivery commenced on 1 <sup>st</sup> April 2021 with an in-house delivery team that cover substance use, homelessness and welfare rights. Specialist services are commissioned as part of this new way of working   |  |  |  |  | MBC/Public Health |
|   | Teeswide DRD post to monitor trends and alerts in drug use   | Funding has been secured to make the post permanent and a prevention strategy has been developed that includes close working links with Cleveland Police to identify changing patterns of use across the town, including links to Child Criminal Ex<br><br>This needs to link in to identifying trends  |  |  |  |  |                   |
|   | The Hospital Intervention Liaison Team (HILT) has recommenced in James Cook working with people admitted due to drug or alcohol use  | The team has additional posts due to start as part of ADDER and will help facilitate better hospital to community pathways for treatment and information sharing. There is also ongoing work with James Cook looking specifically at assaults on staff  |  |  |  |  |                   |
|   | Drug litter is an issue in the town, with hotspots identified where it is a particular problem   | The provision of needle bins has recently been increased in pharmacies and a new postal exchange service has started, with processes in place for collecting used equipment. Local hostels have also been provided with clinical waste bins. We are looking at the feasibility of having bins installed in hot spot areas to reduce the chances of used needles being left in the street. |  |  |  |  |                   |

|  |   |  |  |  |  |  |                      |
|--|---|--|--|--|--|--|----------------------|
|  | Funded through Project Adder (Addiction, Diversion, Disruption, Enforcement, Recovery), a new government initiative is being introduced in Middlesbrough aimed at changing lives through prevention, intervention and treatment. The YOS Substance Misuse worker will focus on the Diversion element offering early intervention and support to divert young people away from substance misuse. | YOS Substance misuse worker appointed 8.4.21. Funding in place until March 2023. This is a brand new project therefore a set of priorities will need to be set, along with performance indicators and referral pathways. |  |  |  |  | MBC/YOS              |
|  | Project Adder to Fund a dedicated Chief Inspector   | To deliver on the 3 objectives looking at treatment, diversion & enforcement. Police to work with YOS & Public Health to have a focussed approach around the 3 objectives.   |  |  |  |  | Cleveland Police/YOS |

| Objective                | Action  | Update/ Comments  | Q1 | Q2 | Q3 | Q4 | Lead Officer |
|--------------------------|---|---|----|----|----|----|--------------|
| Reduce domestic violence | Understand Domestic Abuse within Middlesbrough and ensure service provision matches need.   | A DA Needs Assessment has been commissioned to commence in May until August 2021 to consider commissioning intentions re MHCLG new Burden funding re DA Bill – DASP overseeing this work  |    |    |    |    | MBC          |
|                          | Ensure Middlesbrough has a coordinated approach to Sexual Violence.   | Middlesbrough commissions Sexual Violence Counselling service which aligns with OPCC ISVA service. DA and SV lead participates in Sexual violence commissioners forum – developing sexual exploitation and sex work strategy as part of MEAM approach – system change project |    |    |    |    | MBC          |
|                          | Deliver the CSP vision for reducing domestic abuse via DASP   | Strategy is due to be revised on completion of needs assessment with clear performance indicators to measure effectiveness of DASP and strategy in reducing domestic abuse and violence   |    |    |    |    | MBC          |
|                          | Deliver on recommendations of previous DHR's via introduction of DHR steering group (reg monitoring progress against DHR recommendations) | Completed   |    |    |    |    | MBC          |

|  |   |  |  |  |  |  |     |
|--|---|--|--|--|--|--|-----|
|  | Commission any new DHRs and ensure appropriate resources allocated to support the process | No new DHRs to be commissioned at this time<br>DHR 1, 2 and 4 published<br>DHR 3 ongoing<br>DHR 6 ongoing<br>DHR-5 ongoing |  |  |  |  | MBC |
|--|---|--|--|--|--|--|-----|



| Objective  | Action   | Update/ Comments  | Q1 | Q2 | Q3 | Q4 | Lead Officer     |
|--|--|---|----|----|----|----|------------------|
| Working with communities (doing "with" not "to") | YOS to work with identified victims of Youth Crime                                   | YOS Restorative Justice workers contact identified victims of Youth Crime, this can involve face to face meetings with young people or young people delivering reparation in local communities.   |    |    |    |    | MBC              |
|  | People Feel Safe Action Plan   | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group.  |    |    |    |    | MBC              |
|  | Improve Economic Outcomes Action Plan.   | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group   |    |    |    |    | MBC              |
|  | Better Outcomes for Children Action Plan'  | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group   |    |    |    |    | MBC              |
|  | Healthier Population Action Plan.  | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group.  |    |    |    |    | MBC              |
|  | Cleveland Police to improve community engagement to understand what communities want | Cleveland Police are currently developing a community engagement working group which is driving engagement on a ward level.<br><br>Local elected members and key individuals to identify ward priorities and ward pledges to reflect "you say, we did". |    |    |    |    | Cleveland Police |

| Objective                           | Action  | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer |
|-------------------------------------|---|--|----|----|----|----|--------------|
| Improving environmental cleanliness | Improved Environmental Standards and Physical Appearance Action Plan. | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group  |    |    |    |    | MBC          |
|                                     | Town Wide and Town Centre Cleanliness                                 | <ul style="list-style-type: none"> <li>• Town Wide - Weekly litter picking in lower footfall areas</li> <li>• Cleansing of touch points in town centre (Covid)</li> <li>• Town Centre dual use bins emptied multiple times daily in pedestrian areas</li> <li>• Town wide - Dual use bins emptied as per programmed works schedules.</li> <li>• Road sweepers daily (pedestrian areas and roads in town centre)</li> <li>• Street Scrubber twice annually in town centre</li> <li>• Town wide - Road sweepers as per programmed work schedules.</li> <li>• Town wide - alleys cleaned weekly as part of programmed work schedules</li> <li>• Needles – Removed within 2 Hours</li> <li>• Dead Animals – Removed within 24 Hours</li> <li>• Fly Tipping – Removed within 72 Hours</li> <li>• Broken Glass – Removed from public highways within 24 hours</li> <li>• Dog Fouling – Removed from public highways within 24 hours</li> <li>• Litter Bin Request – these are monitored over 4 weeks period to determine if a bin is required</li> </ul> |    |    |    |    | MBC          |

|  |   |  |  |  |  |  |     |
|--|---|--|--|--|--|--|-----|
|  | Town Wide and Town Centre Cleanliness         | <ul style="list-style-type: none"> <li>• Review Alley Cleansing arrangements so that alley cleansing team and Refuse Crews work in collaboration to ensure the weekly cleanse of all Alleys in the Central, Linthorpe (Part), Newport, North Ormesby, Park (Part) Wards.</li> <li>• Review Refuse Collection methods in alleys to ensure that they are fit for purpose.</li> <li>• Mechanically Sweep all accessible Alleys monthly</li> <li>• Trial new reverse lidded bins and locking posts to prevent bag slashing in alleys</li> <li>• Work in collaboration with the Locality Working Groups to improve the Environmental issues within the Town.</li> </ul> |  |  |  |  | MBC |
|  | Community Volunteering / Project involvement. | <ul style="list-style-type: none"> <li>• Working closely with volunteers to remove arising's.</li> <li>• Supplying equipment (where possible) to volunteers to aid with their projects</li> <li>• Encouraging communities to take up volunteering</li> <li>• Opportunities (information already in local newsletters, social media etc).</li> <li>• Identifying existing volunteering groups and signposting new volunteers to them<br/>Signpost to Middlesbrough Council website to become a volunteer</li> </ul>   |  |  |  |  | MBC |

| Objective                           | Action  | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer     |
|-------------------------------------|---|--|----|----|----|----|------------------|
| Address underlying community issues | Developing support plans to address community issues  | <ul style="list-style-type: none"> <li>Community conversations to identify issues and propose solutions</li> </ul> Working with locality teams and wider community   |    |    |    |    | MBC              |
|                                     | Improved Customer Experience Action Plan  | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group  |    |    |    |    | MBC              |
|                                     | Increase Community Capacity and Increase Perception Of Community Cohesion Action Plan.  | Action plan developed. PMF indicators and progression tracked through Pentana Risk.<br><br>Regular community engagement monitored through Locality group and specific working group  |    |    |    |    | MBC              |
|                                     | Cleveland Police community engagements team to continue to monitor community tensions and feedback regarding national trends and political movements. | Current procedure includes daily monitoring of intelligence and information which may identify underlying community issues.<br><br>The information is reviewed and if necessary community impact assessments are completed & shared with partners. |    |    |    |    | Cleveland Police |

| Objective   | Action  | Update/ Comments  | Q1 | Q2 | Q3 | Q4 | Lead Officer         |
|---|---|---|----|----|----|----|----------------------|
| Reducing violence, business crime and acquisitive crime | Introduce multi-agency town centre team utilising IGF Funding   | This is operational and working well. We have two dedicated full time Police Officers working closely with the Neighbourhood Safety Warden Service and the dedicated NSO within the town centre. In addition to this we have a dedicated police Sargent and PCSO giving a team of four representatives from Cleveland Police. A working group has been set up that takes place monthly with all partners and has representation from the business community attending these monthly meetings. |    |    |    |    | MBC/Cleveland Police |
|   | Development and operation of a multi - agency group for the town centre to support businesses with acquisitive crime/commercial crime | This element is being picked up within the town centre meeting. Within the meeting the group discuss the data which includes known perpetrators, hot spots and a full breakdown on crime. In the morning police briefings the town centre is discussed and direct tasking are allocated to the business crime prevention officer for any issues that are prevalent.   |    |    |    |    | MBC                  |
|   | Introduce Community Impact Statement for retail crime   | Completed   |    |    |    |    | MBC                  |
|   | Engagement with both the North East Retail Crime and Middlesbrough Retail Crime Partnership   | Engage & liaise with business owners to work on preventative measures to reduce the level of crime within the business community.<br><br>Target repeat offenders with appropriate use of civil orders and criminal orders.  |    |    |    |    | Cleveland Police     |

| Objective            | Action  | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer         |
|----------------------|---|--|----|----|----|----|----------------------|
| Reducing reoffending | Develop an understanding cybercrime, malicious communications and national crime recording variables and create a partnership plan to deal with each category.  | Plans considered: <ul style="list-style-type: none"> <li>• Malicious communications</li> <li>• Knife Crime</li> <li>• Reducing violence inpatient and community mental health</li> <li>• Serious violence is a priority for YOS in 21/22 - YOS strategic plan</li> </ul> |    |    |    |    | MBC/YOS              |
|                      | Increase safeguarding of vulnerable people re organised crime by developing a suitable promotional package to deliver to professionals around preventing serious & organised crime exploitation (overlapping into county lines/VEMT/OCGs) for increased intelligence building | Completed and ready for CSP approval/launch. CSO has worked with police communities to create a young person's version for pilot with northern college of Arts whom have agreed to pilot with students   |    |    |    |    | MBC                  |
|                      | RR group to work in partnership with town centre team to adopt an operation boost approach to enforcement of HCCO to reduce retail related crime offenders utilising enforcement & support  | Week of action plan drafted. Need to liaise with Police, Town Centre Team, IOM and MRCP.   |    |    |    |    | MBC/Cleveland Police |
|                      | RR group to lead on the development of a retail victim impact statement for the retail sector for Middlesbrough   | Completed awaiting response from HMCS  |    |    |    |    | MBC                  |
|                      | RR group to strengthen pathways between custody/HMP/CRC/ Probation services for early triggers and intelligence sharing for the mental health welfare of those involved.  | Work ongoing   |    |    |    |    | MBC                  |
|                      | RR to develop a generic police intelligence product for roll out across the LA and partners to increase community based intelligence to police to improve community safety  | Police intel product approved by Police Intell Hub.<br>Require buy in from other Council Dept's.   |    |    |    |    | MBC                  |

| Objective      | Action   | Update/ Comments   | Q1 | Q2 | Q3 | Q4 | Lead Officer     |
|----------------|--|--|----|----|----|----|------------------|
| Reduce begging | Develop approach to tackle begging within the town centre  | <p>A full review of action taken against beggars has been undertaken, which included the use of PSPO powers, Civil Injunctions and Criminal Behaviour Orders.</p> <p>A report is going to be produced relating to all begging related activity and a perpetrator database created for all identified nominal involved in this activity.</p> <p>The action to be taken against beggars focuses on three strands; shelter, support then enforcement. This will be led by the NSO for where the offending behaviour is occurring. We will be reviewing all identified perpetrators and establishing if they have a shelter/ place to live, put support in place to address any additional needs around, benefits, substance misuse, mental health or any other identified needs. When this has been completed we will be taking enforcement action for those who continue to beg and cause harassment alarm and distress to the public and businesses.</p> <p>We will also be utilising community protection notice warnings, full notices and fines where evidence is present to meet the test for utilising this power.</p> |    |    |    |    | MBC              |
|                | Cleveland Police to support L/A colleagues with their approach to tackle begging within the town centre. | Dedicated town centre officers who are working in partnership with community safety to target town centre offenders proportionally.  |    |    |    |    | Cleveland Police |